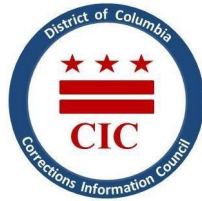
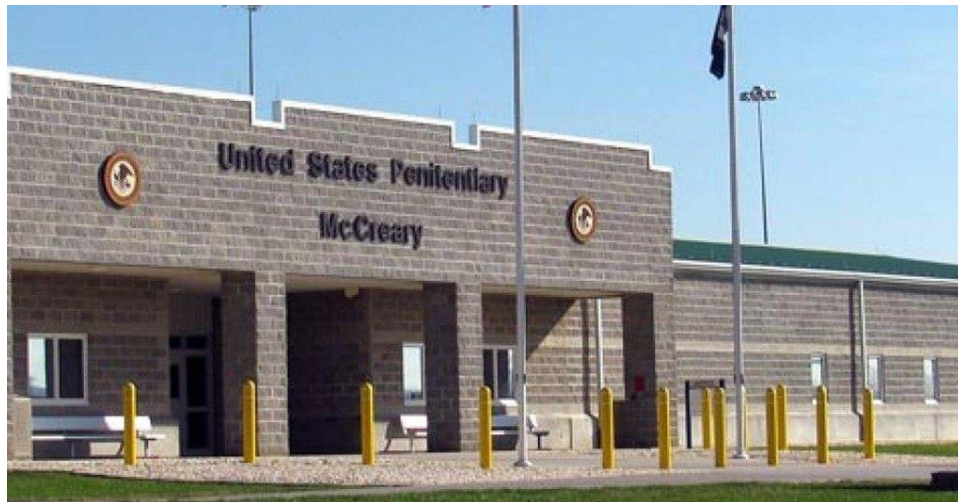


**District of Columbia  
Corrections Information Council**



**USP McCreary**  
Report on Findings and Recommendations



March 23, 2023



## District of Columbia Corrections Information Council

Charles Thornton, Board Chair  
Katharine A. Huffman, Board Member  
Nkechi Taifa, Board Member

### *About the District of Columbia Corrections Information Council*

The District of Columbia Corrections Information Council (CIC) is an independent oversight body mandated by the United States Congress and the Council of the District of Columbia to inspect, monitor, and report on the conditions of confinement in correctional facilities where residents from the District of Columbia are incarcerated. This includes facilities operated by the Federal Bureau of Prisons (BOP), the District of Columbia Department of Corrections (DOC), and private contractors.

The CIC reports its observations and recommendations to the District of Columbia Representative in the United States Congress, the Mayor of the District of Columbia, the Council of the District of Columbia, the District of Columbia Deputy Mayor for Public Safety and Justice, the Director of the BOP, the Director of the DOC, and the community.

Although the CIC does not handle individual complaints or provide legal representation or advice, individuals are still encouraged to contact the CIC. Reports, concerns, and general information from incarcerated DC residents and the public are very important to the CIC, and they greatly inform our inspection schedule, recommendations, and reports. However, unless expressly permitted by the individuals or required by law, names and identifying information of residents, corrections staff not in leadership, and members of the general public will be kept anonymous and confidential.

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## Facility Overview

### Facility Profile

<b>Dates of Inspection:</b> December 14 -15, 2022	<b>Rated Capacity:</b> 955
<b>Location:</b> Pine Knot, KY (573 miles from Union Station)	<b>Population total:</b> 1,576
<b>Inmate to Staff Ratio:</b> 3.79:1 <sup>1</sup>	<b>DC Population:</b> 54
<b>Security Level:</b> High	<b>SHU Population:</b> approximately 185-200
<b>COVID level:</b> Indicated as High and Low	<b>DC SHU Population:</b> 7
	<b>Population of DC men surveyed:</b> 42

### Introduction

USP McCreary is an all-male, high security institution located in Pine Knot, KY, which is approximately 575 miles from Washington, DC. According to data provided by the BOP, the census for USP McCreary on November 12, 2022, was 1,576. Of those, 56 were sentenced by DC Superior Court. The CIC was informed that the Bureau of Prisons is currently reviewing the methodology of rated capacity. A PREA Audit and ACA Accreditation were both completed in April 2022. According to the PREA and ACA reports, the rated capacity is 955.

Prior to the site visit, the CIC had received information from several residents and former residents of USP McCreary about conditions, including allegations of staff abuse of inmates.

Prior to the inspection, the BOP provided the DC CIC with the following documents:

- Report of Significant Incidents from TruIntel Data by Facility for 20211-202211
- USP McCreary Supervisory Staff
- USP McCreary Vacancies
- Inmate to Staff Ratio
- BP-9 Institutional Filings and Responses UPS McCreary 202111-202211
- BP-10 Institutional Filings and Responses UPS McCreary 202111-202211
- BP-11 Institutional Filings and Responses UPS McCreary 202111-202211
- Prohibited Act Rates 202112-202211
- Facility Inmate Demographics USP McCreary DC Superior Court Inmates November 12, 2022
- Facility Inmate Demographics USP McCreary November 12, 2022
- Facility Inmate Designation USP McCreary DC Superior Court Inmates November 12, 2022
- Facility Inmate Sentencing USP McCreary DC Superior Court Inmates November 12, 2022

<sup>1</sup> Inmate to Staff Ratio Data provided by BOP prior to inspection.

The site visit conducted Wednesday, December 13, 2022, and Thursday, December 14, 2022, consisted of an opening session with Executive staff, a guided tour of Health Services, one housing Unit, the residential Challenge Program, the Recreation and Psychology Departments, and Education and Religious Services.

Ninety-seven men were participating in the Challenge Program; two of the participants were sentenced by DC Superior Court. UNICOR closed in 2011 and the facility is now used for recycling. McCreary has three separate recreation yards, and the corridors are color coded with six housing units on two secure sides. The CIC did not tour the kitchen, dining hall, and commissary. Per the MOU with the BOP, the CIC also did not see the Special Housing Unit (SHU). During the site visit, residents were observed in the medical unit and on their housing units. No programming was being offered while the site visit was conducted.

During the opening meeting, the Warden - who has been at USP McCreary since December 2021- stated that the COVID level is fluid, reflecting the infection rate in the community, and that the institution has tried to operate as normally as possible since July 2022. The first day of the site visit, outside signage and the BOP website indicated that the institution was operating on Level Red (the highest COVID precautions) while the inside signage noted the institution was operating on Level Green (the lowest COVID precautions).

Forty-two of the 54 men sentenced by DC Superior Court choose to complete surveys and interviews, including four of the seven currently in the SHU. Key themes during the interviews were staff conduct (including allegations of physical abuse of inmates both on and off camera), the frequency of lockdowns and commissary restrictions, and the lack of hygiene supplies in the Special Housing Unit (SHU).

During the close-out meeting with the Executive staff, the CIC raised these concerns. The Warden and staff from the BOP's Central Office said that allegations of staff abuse would only be investigated if the names of residents making the allegations were provided. To ensure the anonymity of the residents' concerns to protect them from retaliation, the CIC did not disclose specific details.

## Key Findings

### Staff & Institutional Security

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- Fourteen survey respondents reported being physically abused by staff while at USP McCreary.
- Nine survey respondents filed grievances about staff behavior at USP McCreary.
- Seven survey respondents stated that they were assaulted by staff in areas of USP McCreary where there are no cameras.
- There have been 4 assaults on staff with a weapon and six assaults on staff without a weapon.<sup>2</sup>

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<sup>2</sup> Report of Significant Incidents from TruIntel Data by Facility for 202111-202211.

- There were 97 events in which chemicals were used.<sup>3</sup>
- Force was used 156 times from November 1, 2021, to October 31, 2022;<sup>4</sup> that averages a use of force approximately three times a week.
- Restraints were used 83 times from November 1, 2021, to October 31, 2022.<sup>5</sup>
- Four survey respondents stated they had been physically abused by other residents while at USP McCreary.
- There have been 23 assaults on inmates with a weapon and 84 assaults on inmates without a weapon.<sup>6</sup>
- Two survey respondents stated they experienced sexual abuse or sexual assault while at USP McCreary.
- Fourteen survey respondents indicated they did not know how to report sexual abuse (PREA, hotlines, etc.) at USP McCreary.
- Twenty-five survey respondents stated that staff makes racist remarks.
- When asked to compare staff behavior at USP McCreary with staff behavior at other USPs, twenty-five survey respondents indicated staff behavior was worse. During several interviews, survey respondents said they would rather be at the SMU than face the staff behavior at USP McCreary.
- There were 23 institution wide lockdowns from November 1, 2021, to October 31, 2022. Six lockdowns occurred in December 2021, and nine occurred in May 2022.<sup>7</sup>
- According to residents, officers in SHU try to provoke residents to engage in fights.
- Every interviewee stated that when one person does something wrong, the whole unit is denied commissary. Residents state that this is unfair and causes more violence in the facility.
- During an interview, a resident stated he was assaulted by a correctional officer. He reportedly told the officer that a light was busted out, and the officer slapped him and put him in SHU because he would not say that he broke it. He also said he has marks from restraints, and that officers use pepper spray.

#### Resident quotes about staff behavior:

*I was slammed to the floor while in handcuffs. My head hit the floor, also I was wrote up for assaulting an officer. I've been placed in restraints so tight where they cut into my skin. Also my circulation was being cut off. I was in chains twice: once for 16 hours - the other over 13 hours. The lieutenant came in every 2 hours and roughed me up. I still have wounds to show.*

*An officer searched me coming out of the chow hall and while searching he paused then literally open handedly he patted/touch my crotch 2-3 times & when I spoke on it he went off being disrespectful drawing attention to us. So I walked away because wrong or right C.O.s here use situations to give false shots send you to the SHU and beat you.*

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<sup>3</sup> Ibid

<sup>4</sup> Ibid

<sup>5</sup> Ibid

<sup>6</sup> Ibid

<sup>7</sup> Ibid

*I sent a PREA report to the DOJ via Corlinks in October due to a pat search conducted by [Officer]. [Officer] placed his hands inside my boxers and touched the top of my private area when I tried to explain to him he was touching my private parts he made threats to physically assault me by slamming me.*

**Response by the Bureau of Prisons:** In accordance with Program Statement 3420.11. Standards of Employee Conduct, the Bureau of Prisons takes allegations of staff misconduct seriously and makes every attempt to hold staff to the highest standards. All allegations of staff misconduct are reviewed, and, if necessary, referred to the appropriate department for investigation. Subsequently, the CIC did not provide USP McCreary with detailed and specific information to investigate or substantiate any allegation of abuse. Therefore, the BOP cannot thoroughly address any of these claims.

## Special Housing Unit (SHU)

- There were seven DC Superior Court residents in SHU on December 14, 2022.
- Residents in SHU are given three packs of liquid soap and toothbrushes each week. The soap is 3.5 ounces liquid, and the toothbrushes are the equivalent of a thimble with bristles (see photo below).
- Twenty-six residents stated they had served time in the SHU at USP McCreary. Of the 26, eighteen reported that during their time in SHU, they did not have access to books or the law library.



*Scaled Photograph of hygiene supplies in the SHU*

**Response by the Bureau of Prisons:** USP McCreary issues all inmates housed in Special Housing Unit (SHU) hygiene items three (3) times a week. If needed, inmates may request additional hygiene items at any time. However, inmates are expected to utilize hygiene items for its intended purpose.

## Grievance Process

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- There were 177 BP-9 grievances filed at the institutional level. Of those, 25 were filed in March 2022 and 26 grievances were filed in April 2022.<sup>8</sup>
- The percent of BP-9 grievances answered on time ranged from 61.1% in May 2022 to 100% in both July and October 2022.<sup>9</sup>
- There were 88 BP-10 grievances filed at the regional level. Of those, 11 each were filed in March and April 2022; 12 were filed in July 2022 and 10 were filed in August 2022.<sup>10</sup>
- The percent of BP-10 grievances answered on time ranged from 66.7% in November 2021 to 100% in December 2021, and January, February, June, and September of 2022.<sup>11</sup>
- There were 30 BP-11 grievances filed at the national level. Of those, six were filed in August 2022 and five each were filed in December 2021, and January 2022.<sup>12</sup>
- The percent of BP-11 grievances answered on time ranged from 0% in May, June, and September 2022, to 100% in December 2021, and July, August, and October 2022.<sup>13</sup>
- Twenty survey respondents stated that grievance forms were not available.
- Several residents stated that they do not report staff abuses due to either fear of retaliation or a prolonged stay in the SHU when using the administrative remedy process.

**Response by Bureau of Prisons:** Bureau of Prisons staff members are expected to demonstrate respect, integrity, and correctional excellence. In accordance with Program Statement 3420.11, Standards of Employee Conduct, the Bureau of Prisons takes allegations of staff misconduct seriously and makes every attempt to hold staff to the highest standards. All allegations of staff misconduct are reviewed, and, if necessary, referred to the appropriate department for investigation. However, the Administrative Remedy Program is available to inmates who seek a formal review of an issue relating to any aspect of their own confinement. The CIC did not provide USP McCreary with detailed and specific information to investigate or substantiate any allegation of abuse. Therefore, the BOP cannot thoroughly address any of these claims.

## Education and Programming

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- There are 97 participants in the Challenge Program. Only two were men sentenced by DC Superior Court.

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<sup>8</sup> BP-9 Institutional Findings and Responses UPS McCreary 202111-202211.

<sup>9</sup> Ibid

<sup>10</sup> BP-10 Institutional Findings and Responses UPS McCreary 202111-202211.

<sup>11</sup> Ibid

<sup>12</sup> BP-11 Institutional Findings and Responses UPS McCreary 202111-202211

<sup>13</sup> Ibid



- One resident from DC was reportedly expelled from the Challenge Program without an explanation. Two other residents stated that they have requested placement in the Challenge Program and met all requirements, including participating in the drug treatment program, but were denied without explanation.

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## Daily Living

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- There is one chaplain, an assistant, and four staff members for the Religious Services department.
- There are 15 active religious groups at this facility.
- The largest groups of religious participants are Sunni Muslims (150 residents), Christians (90 residents), and Native Americans (30 residents).
- Twenty of the 42 survey respondents identified as Muslim.
- Nine Muslims stated they were not receiving the appropriate religious diet.
- Fifteen Muslims stated they did not have leaders (staff or volunteers) specific to their faith.
- Eleven residents alleged that the institution is not following the national menu and that portions are too small. Several stated that they have experienced significant unplanned weight loss.
- Nineteen survey respondents said they did not have access to reading materials.

**Response by the Bureau of Prisons:** The CIC did not identify specific inmates for USP McCreary to review their claims or address their concerns. In accordance with Program Statement 5360.09, Religious Beliefs and Practices, the Bureau provides inmates requesting a religious diet reasonable and equitable opportunity to observe their religious dietary practice within the secure and orderly running of the institution and the Bureau through religious diet menus. Inmates submit a written request articulating the religious motivation for participation in the religious diet program. The religious diet program, called the Alternative Diet Program, consists of two distinct components: One component provides for religious dietary needs through self-selection from the main line, which includes a no-flesh option and access to the salad/hot bar (where the salad/hot bar is part of the Food Service Program). In institutions where meals are served in prepared trays, local procedures are established for providing the no-flesh religious dietary component. The other component accommodates religious dietary needs with nationally recognized, religiously certified processed foods (e.g., halal and kosher). These meals are prepackaged and double wrapped to preserve the integrity of the religious certification.

**Response by the Bureau of Prisons:** In accordance with Program Statement 4700.06, Food Service Manual, Chapter 2, National Menu Planning, The National Menu, which includes the approved menu, recipes, and product specifications, is used for food procurement, preparation, and meal service at all institutions. Also, a nutritional analysis is conducted by a Registered Dietitian to ensure the menus consider the Dietary Reference Intakes (DRIs) for groups published by the Food and Nutrition Board of the National Academy of Sciences. Nutritional analyses are certified in writing by a Registered Dietitian. USP McCreary follows the National Menu.

**Response by the Bureau of Prisons:** In accordance with Program Statement 1542.06, Library Services, Inmate, library services shall ordinarily be available to all inmates daily, including evenings and weekends, except in detention facilities where service shall be scheduled as frequently as possible to ensure reasonable access. USP McCreary has a Library with various books for inmates to utilize. In addition, the Bureau of Prisons permits an inmate to subscribe to or to receive publications without prior approval, such as books, magazines, and newspapers. Additionally, USP McCreary has an agreement with the McCreary Public Library for additional reading materials for inmates.

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## Re-Entry

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- CIC staff met with Ms. Barton, the Re-Entry Coordinator, at the beginning of the close-out session.
- Barton stated that she has DC specific materials: information from MORCA and Free Minds, and a homecoming guide updated every six months by CSOSA. Only the table of contents for the homecoming guide is posted on Trulinks, which is accessible by residents via tablets.
- Barton stated that she received a shipment of PDS Navigators last year and requested an additional shipment.
- CIC informed McCreary, the Re-Entry Coordinator, and staff about the Second Look Act and the need to prepare candidates for re-entry.

## Recommendations

### Staff Interactions and Security

- Central BOP Office and the BOP Inspector General should review footage from cameras on dates that residents have indicated incidents of physical abuse of residents by staff.
- Central Office and the institution should consider the installation of additional cameras where residents have reported assaults in blind spots.
- Central BOP Office and the BOP Inspector General should review grievances and disciplinary reports that focus on staff-resident interactions, including allegations of provocation by staff.
- Central BOP Office and the BOP Inspector General should review incidents involving use of restraints and restraint chairs as required by BOP program statement P5566.06.
- Central BOP Office and the BOP Inspector General should review the extent of implementation of Operations Memorandum HRM/PDB 001-2018 Staff Uniforms and Uniform Allowances, which states that monograms are part of the required uniform.
- Warden and staff should develop alternatives to unit wide lockdowns in response to individual infractions.
- Warden and staff should develop alternatives to unit wide commissary restrictions in response to individual infractions.

**Response by the Bureau of Prisons:** In accordance with Program Statement 3420.11, Standards of Employee Conduct, the Bureau of Prisons takes allegations of staff misconduct seriously and makes every attempt to hold staff to the highest standards. All allegations of staff misconduct are reviewed, and, if necessary, referred to the appropriate department for investigation. The CIC did not provide USP McCreary with detailed and specific information to investigate or substantiate any allegation of abuse. Therefore, the BOP cannot thoroughly address any of these claims. During closeout with USP McCreary Executive Staff and CIC, CIC staff were asked to provide staff names and dates, and the Board Chair gave permission to the staff to provide that information, but all declined to do so. Additionally, on January 20, 2023, guidance was provided to the CIC's Director from BOP Headquarters that concerns can be reported via the Bureau's public website, since the CIC refused to provide USP McCreary and BOP Headquarters with specific information to review and/or investigate their claims.

**Response by the Bureau of Prisons:** The CIC did not provide USP McCreary with detailed and specific information such as specific names, dates, and locations to properly review their request.

**Response by the Bureau of Prisons:** The CIC did not provide USP McCreary with detailed and specific information to investigate any complaints of staff-inmate interactions, including allegations of provocation by staff. Additionally, USP McCreary adheres to Program Statement 1330.18, Administrative Remedy Program. Inmates may seek a formal review of an issue relating to any aspect of their own confinement. Additionally, on January 20, 2023, guidance was provided to the CIC's Director from BOP Headquarters that concerns can be reported via the Bureau's public website, since the CIC refused to provide USP McCreary and BOP Headquarters with specific information to review and/or investigate their claims.

Use of Force and Application of Restraints. Following any incident involving the use of force a review is conducted by Executive Staff and Health Services staff to assess the incident and if the matter requires further review and investigation. If necessary, the Warden will refer the matter for further investigation to the Office of Inspector General, Office of Internal Affairs, or Federal Bureau of Investigation.

**Response by the Bureau of Prisons:** USP McCreary follows the Operations Memorandum, Staff Uniforms, and Uniform Allowances, including monograms being a required part of the uniform.

**Response by the Bureau of Prisons:** The decision to place a facility or a specific unit on modified operations status (commonly referred to as "lockdown") is made to provide for the safety and security of the institution, the staff, the inmate population, and the public and is not taken lightly. The need to place an institution on modified operations will always be dictated by the nature, duration and magnitude of the situation using sound correctional judgment. It allows time for investigations into incidents that have the potential to result in further acts of inmate violence, and with that, the potential for greater injury to inmates and to responding staff:

**Response by the Bureau of Prisons:** In accordance with P.S. 4500.12, Trust Fund/Deposit Fund Manual, Chapter 2, Section 2.1 (b), "Use of Trust Fund services is, however, a privilege; the Warden or an authorized representative may limit or deny the privilege of a particular inmate."

### Daily Living

- Hire at least one Imam, which the institution previously considered.

**Response by the Bureau of Prisons:** USP McCreary continuously attempts to recruit a diverse workforce to provide to the inmate population, including Religious Services staff. Due to USP McCreary's geographic location, it is difficult to recruit qualified staff. USP McCreary encourages the CIC to assist with its staffing barriers by encouraging potential candidates and/or volunteers to apply for hard-to-fill positions.

### SHU

- Provide significantly more hygiene items including soap, shampoo, toothpaste, toothbrushes, and toilet paper for residents in SHU.

**Response by the Bureau of Prisons:** USP McCreary provides inmates with personal hygiene items per Program Statement 5230.05. Grooming, where it states, the Warden shall make available to an inmate those articles necessary for maintaining personal hygiene. Examples of articles to be available would include soap, a toothbrush, toothpaste or powder, a comb, and toilet paper. USP McCreary issues all inmates housed in Special Housing Unit (SHU) hygiene items three (3) times a week. If needed, inmates may request additional hygiene items at any time. However, inmates are expected to utilize hygiene items for its intended purpose. Inmates at USP McCreary can purchase basic hygiene items through the institutional Commissary, including inmates housed in the Special Housing Unit.

**Reentry**

- Allow residents who are eligible for Second Look Amendment Act of 2019<sup>14</sup> to participate in re-entry programming.

**Response by the Bureau of Prisons:** All inmates at USP McCreary are encouraged and permitted to participate in re-entry programming. Approximately 85 Evidence-Based Recidivism Reduction programs and Productive Activities are available across disciplines and cover 13 identified need areas. DC Superior Court inmates are allowed and encouraged to participate in First Step Act programs for their reentry needs, regardless of whether they are eligible to receive federal time credits. However, inmates are responsible for inquiring, signing up, and actively participating.

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<sup>14</sup> DC Code § 24–403.03. Modification of an imposed term of imprisonment for violations of law committed before 25 years of age. <https://code.dccouncil.gov/us/dc/council/code/sections/24-403.03> (permits a hearing to modify sentences for crimes committed before age 25 after serving at least 15 years of imprisonment, which could result in immediate release).

## Supplemental Findings

### Education and Programming

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#### Education

- Classes run from 7:15 AM - 8:50 AM for units 4A and 5A; from 9:00 AM - lunch for 5B and 6A, other units have classes in the afternoon.
- There are currently two GED classes, one Pre-GED class, and one Special Needs class. Residents who require special needs are enrolled in the special needs class until they can participate in the GED class.
- Any person who does not have a GED or High School diploma must be enrolled in school. After 480 hours of school, if a resident has not obtained a GED, they can receive an exemption from school and must no longer participate.
- Staff stated that more students are struggling with math and writing than any other subject.
- Residents may participate in post-secondary education by correspondence with several colleges, including Adams State.
- Some residents are seeking paralegal certification by correspondence.
- Residents are provided self-study packets.
- There are seven law library computers in the education department. Residents must submit a request to schedule a time when they need access.
- Residents may receive exemptions from normal work schedules if they need to access the law library due to pending litigation and deadlines.
- The institution is changing the law library rules so that books are borrowed only one at a time because – reportedly, “law library books were walking away.”
- The institution has a non-residential drug treatment program.

#### Challenge Program

*The Challenge Program is a cognitive behavioral, residential treatment program developed for male offenders in the United States Penitentiary (USP) settings. The Challenge Program provides treatment to high-security offenders with substance use problems and/or mental illnesses. Programming is delivered within a modified therapeutic community (MTC); individuals participate in interactive groups and attend community meetings while living in a housing unit separate from the general population. In addition to treating substance use disorders and mental illnesses, the program addresses criminality, via cognitive behavioral challenges to criminal thinking errors.<sup>15</sup>*

- To participate in Challenge, residents must have 18 or more months to serve, and have a diagnosed mental illness and/or documented history of substance abuse.
- The two-year program (which can be extended to 36 months) consists of three phases. During each phase, residents complete three journals for a total of nine journals.
- There are eight resident mentors on the Challenge Unit, which are men who have completed the program and serve as role models.
- Residents are automatically expelled from the program for fighting or possessing drugs.
- Expelled residents can reapply to the Challenge Program after a set period of infraction free behavior.

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<sup>15</sup>US Department of Justice Federal Bureau of Prisons Reentry Services Division, Washington DC First Step Act Approved Program Guide, January 2023, pg. 12: [https://www.bop.gov/inmates/fsa/docs/fsa\\_guide\\_eng\\_2023.pdf](https://www.bop.gov/inmates/fsa/docs/fsa_guide_eng_2023.pdf).

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## Daily Living

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- According to the Warden, the facility has been on normal operations since July, and volunteers and contractors have returned.
- Since July, the residents have eaten breakfast and lunch in the dining hall. For dinner, residents walk to the kitchen, get food, and take it to their housing units.
- Each unit houses 128 residents, and contains one law library computer, four communications computers, and six telephones.
- There are charging stations in the unit for the new tablets that are currently sold by commissary. These new tablets cost between \$110-\$115, and these tablets allow residents to play movies, games, and music.
- Residents use headsets to listen to the four televisions on the unit.
- Only some residents come to the chapel for religious services; others practice within their units.
- Residents can access the band room on a limited basis.
- There is a Structured Wellness program twice a day.
- There are painting and leatherwork areas where residents can create projects using a project authorization form - since materials might ordinarily be considered contraband.
- Classes are limited to 15-20 people. Leather and painting classes are taught by residents.
- Guitar I & II and Drums I & II classes are available. Piano classes are not available because the instrument is out of tune.
- In the recreation area, there are a variety of board games and table games, such as ping pong.

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## Health Services

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### Medical Services

- USP McCreary is rated as a medical care level two facility. The most frequent medical conditions for residents consist of diabetes, cardiac issues, HIV, and hepatitis.
- Medical staff includes one doctor who is present Monday through Friday, and one dentist. There are medical, dental, x-ray, eye care, and pharmacy services on site provided by a total of 27 staff and contractors.
- There are 704 care level one residents; 372 care level two residents; and two care level three residents. They are in the process of moving the two-care level three residents to another institution.
- Staff stated that requests for sick call appointments are conducted the same day; however, 16 survey respondents stated that Medical Services does not respond to sick call slips within 48 hours.
- There are several hospitals within a 35-mile radius where residents are transported for outside care; there are approximately two or three trips per day.
- The contract ophthalmologist sees 12-15 residents per day.
- The doctor reported a one or two month wait for glasses.
- The pharmacist was not working during the CIC inspection.
- Pill line is conducted two times per day. There are approximately 50 to 100 residents receiving medications on the morning pill line, and 100 to 150 residents receiving medications on the evening pill line. Staff estimated that 75% of distributions are psychiatric medications.

**Psychology Department**

- There are two psychologists.
- Mental health care level two residents are seen once a month, and mental health care level three residents are seen once a week.
- Programs include a non-residential drug program, drug education, basic cognitive skills, trauma, and anger management. There is a maximum of 15 residents to each group.
- Residents must submit a request to see a psychologist.
- Only staff conducts suicide watch. Residents on suicide watch are seen once a day in medical.
- On Wednesdays, the psychologists make rounds in the SHU.
- The most common mental health issues are post-traumatic stress, trauma, and depression.
- Telehealth is utilized for services requiring a psychiatrist.

**Response by the Bureau of Prisons:** The CIC did not provide USP McCreary with detailed and specific information to investigate any complaints of medical care. Therefore, the BOP cannot thoroughly address any alleged medical complaints. All inmates are provided an overview of Health Services during Admission & Orientation (A&O). During A&O, all inmates receive an A&O Handbook detailing the explanation of medical care services. USP inmates may submit a medical or dental sick call by submitting an Inmate Request to Staff Member for a sick call request into the sick call box daily during the breakfast meal. The nurse triages the inmate's written request and provide an appointment. The inmate will be subsequently placed on a list to receive medical care according to the complaint. If an emergency arises, staff contact Health Services staff for guidance. The inmates are placed on a list to receive medical care for the following Monday, Tuesday, Thursday, and Friday.



## Demographics

- Twenty-four out of the 55 DC residents are age 34 or younger.
- One DC resident was scheduled for release in 2022; nine are scheduled for 2023; and three are scheduled for 2024.
- Of those scheduled for release in 2022 and 2023, two will have served 10 or more years.
- Seven men are serving life. These men are ages 43 (two men), 45 (two men), 49 (one man), and 50 (two men).
- There are 11 men serving sentences of 50 years or more; the longest sentence is 266 years.
- The earliest release date for any of the men serving an extended sentence<sup>16</sup> is 2053.
- Of all the men facing an extended sentence, the youngest is 34 years old - serving a 65-year sentence. He and 10 other DC residents are eligible for a rehearing regarding sentencing under the Second Look. Amendment Act of 2019.<sup>17</sup>

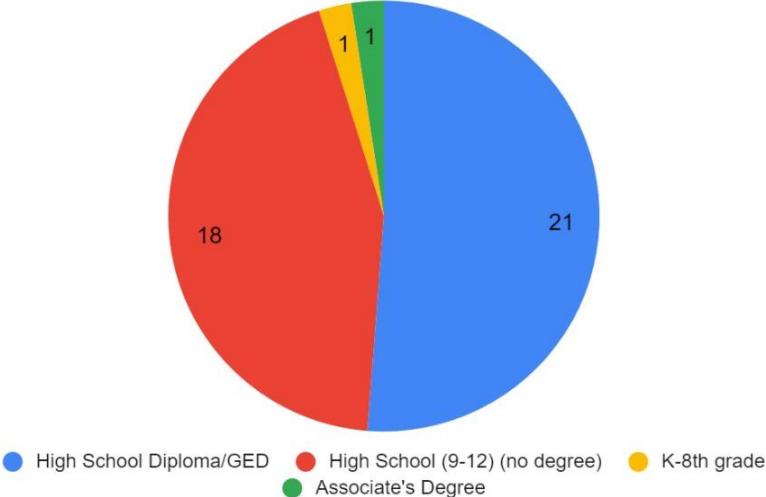
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<sup>16</sup> Sentence of 30 years or more.

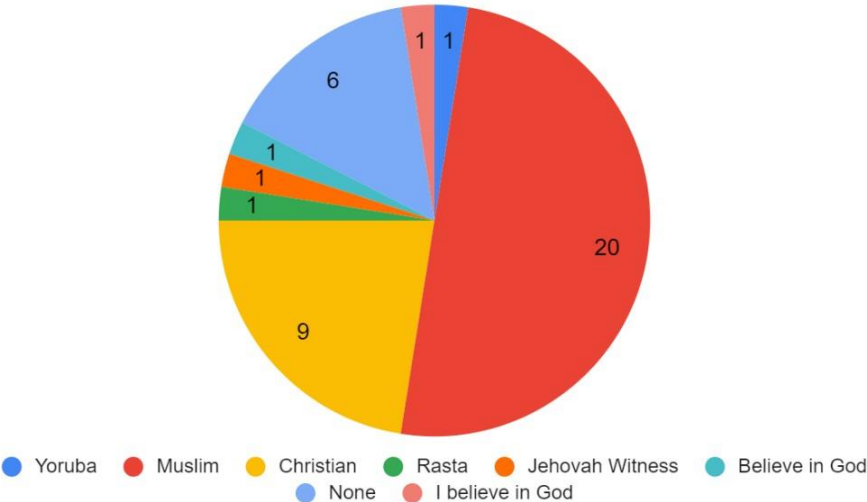
<sup>17</sup> DC Code § 24-403.03: <https://code.dccouncil.gov/us/dc/council/code/sections/24-403.03>.

# Survey Responses

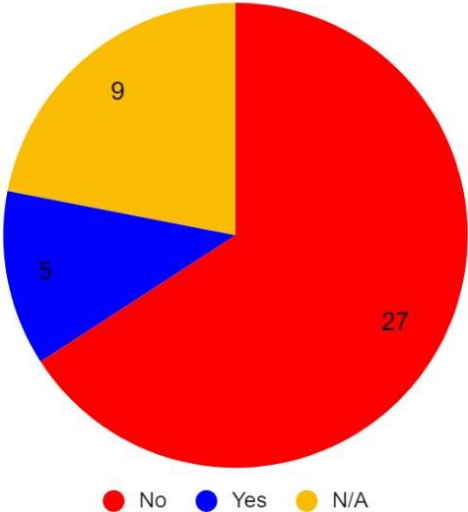
What is your highest level of education?



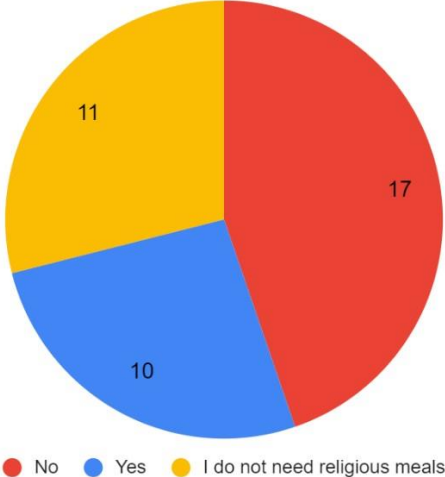
Religion



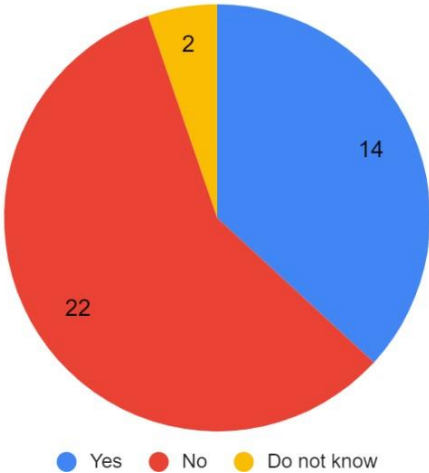
Do you have access to leaders (staff or volunteers) specific to your faith?



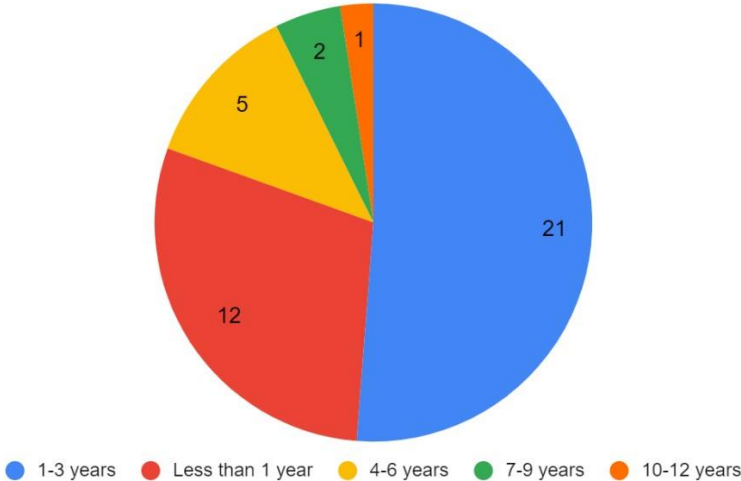
If your religion requires, are you receiving appropriate meals?



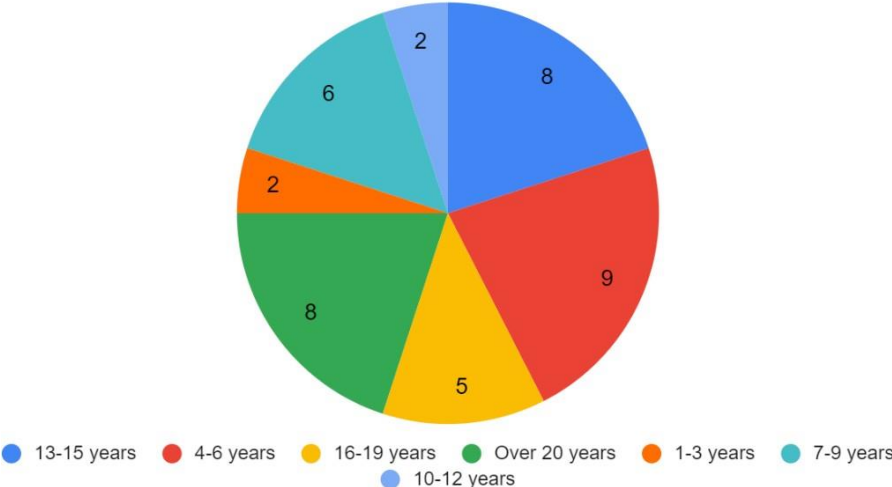
Have you ever been diagnosed with a mental health issue at USP MCCREARY or elsewhere?



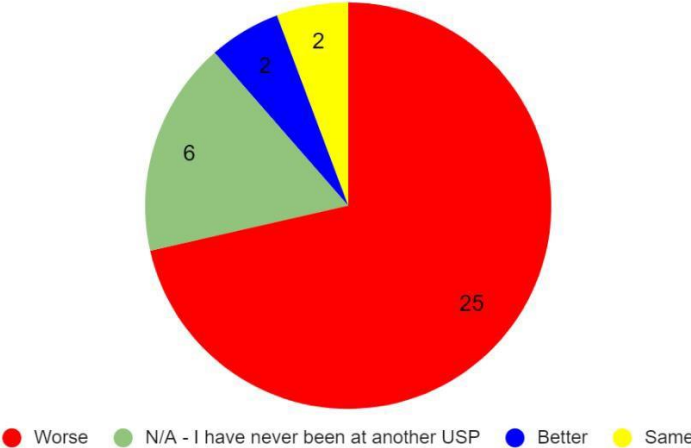
How long have you been at USP MCCREARY?



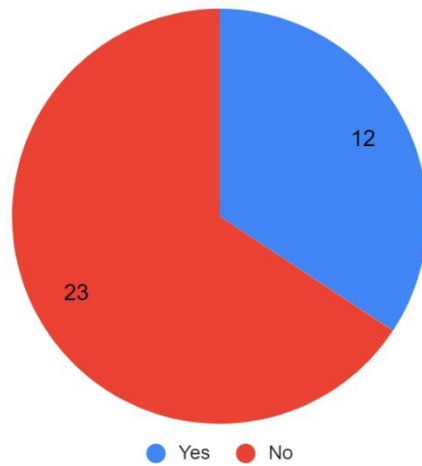
How long have you been incarcerated overall?



How would you compare staff behavior at USP MCCREARY to other USPs?

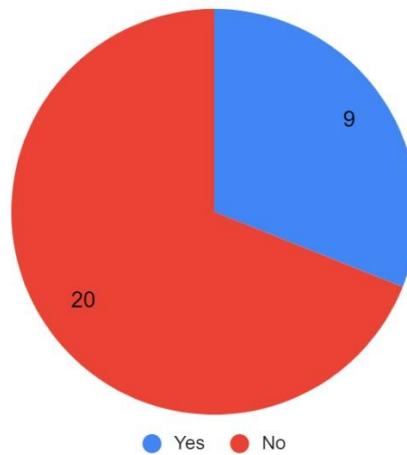


Have you been physically abused by staff at USP MCCREARY?

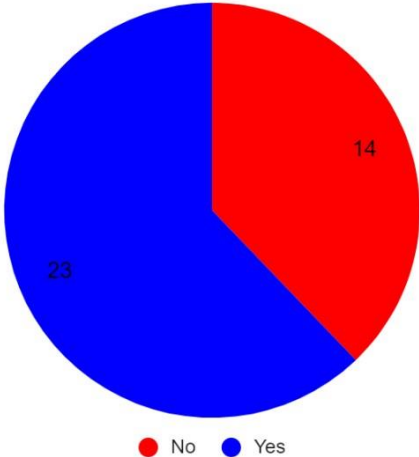


**Note: During the interviews, two additional respondents stated they had been abused and indicated they left the survey response blank for fear of retaliation.**

Have you filed a grievance concerning staff behavior at USP MCCREARY?



Do you know how to report sexual abuse (PREA, hotlines, etc.)?



How satisfied are you with the medical care at USP MCCREARY?

