

# COVID-19 Non-Legal Resource Guide

#### Child Care:

- Child Care Vouchers applications can still be dropped off at 4049 South Capitol St SW or 1207 Taylor St NW. All recertifications will be automatically processed and valid for 60-90 days.
- <u>COVID Childcare Co-op Calculator</u> schedule generator for parents with network of adults ready to share childcare responsibilities
- Education and Kid-Friendly Resources
  - o Free Education Websites for Kids
  - Spreadsheet of Online Education Resources
  - First Book Free Online Resources
  - What To Do At Home by kidfriendlydc.com
  - Brookings' Guide for Parents
  - o DC Public Library Online
  - o Kennedy Center Lunch Doodles
  - Scholastic Resources
  - Khan Academy Resources
- School Updates
  - o DCPS COVID-19 Updates
  - Charter School Updates

#### Consumer:

 Office of the Attorney General - Complaints can still be submitted by calling (202) 442-9828, emailing consumer.protection@dc.gov, or submitting an online form.

### **Domestic Violence:**

- DC Coalition Against Domestic Violence Call (844) 4HELPDC (1-844-443-5732) or go to www.DCvictim.org/chat
- DC SAFE Call response line (800) 407-5048.

- <u>National Domestic Violence Hotline</u> Call (800) 799-7233 or text LOVEIS to 22522. Chat also available through the website.
- Workplaces Respond National Resource Center This site provides a variety of resources for workers who are survivors or maybe forced to co-quarantine with their abuser.
- Child and Family Services Agency

## **Employment Services:**

- Department of Employment Services
  - Unemployment Compensation: staff is on-hand to process unemployment claims and respond to questions. See more information <a href="here">here</a> or call (202) 724-7000.
    - Please go <u>here</u> to submit a claim.
  - Worker's Compensation: staff is on-hand to process worker's compensation claims and respond to questions. See more information here or call (202) 671-1000.

## Financial Support:

- Food Service Workers
  - o Bartenders Emergency Financial Assistance
  - o DC Virtual Tip Jar
  - Hook Hall Helps partnering with Restaurant Association Metropolitan Washington
  - Restaurant Opportunities Center DC
    - GoFundMe for Affected Workers
- Street Vendors send message to Many Languages One Voice
- Musicians <u>MusiCares</u> offers financial support for workers in the music industry who have lost income due to canceled performances

#### Food:

- Food Banks
  - Capital Area Food Bank
    - Pop-up Pantries please see <u>CAFB's COVID-19 Response Page</u> for the most up-to-date information.
    - Partner Locations (\*please note this information is subject to change; please check <u>CAFB website</u> to confirm updated schedule\*)
      - Allen Chapel AME Church @ 2498 Alabama Ave SE Hours: Fridays, 9:30am-12pm
         Mobile Market: 1st, 3rd, 5th Wednesdays, 8:30am-10:30am
      - Father McKenna Center @ 900 North Capitol St NW Hours: Monday-Thursday, 1:30pm-4pm
      - Urban Outreach @ 5343 C St SE
        Hours: Thursdays and Saturdays, 10am-2pm
      - Kelly Miller Middle School @ 301 49th St NE Hours: Tuesdays, 12pm-2pm
      - St. Stephen Baptist Church @ 5757 Temple Hill Rd Camp Springs, MD 20748
         Hours Tuesdays, 11am-3pm
         Contact: Elder Gwendolyn Gantt - (301) 899-8885
      - Fountain Community Enrichment @ 15853 Commerce Ct Upper Marlboro, MD
        - Hours: Mondays, Wednesdays, Fridays, 11am-2pm
      - United Community @ 7511 Fordson Rd Alexandria, VA Hours: Mondays and Fridays, 9am-12pm; Wednesdays, 2pm-6pm
      - St. Anthony's of Padua Catholic Church @ 3305 Glen Carlyn Rd Falls Church, VA
        - Hours: Mondays and Wednesdays, 10am-2pm
      - Iglesia Pentecostal Trono @ 2260 York Dr Woodbridge, VA Hours: Fridays, 7pm-9pm
      - ACTS @ 3900 Acts Ln Dumfries, VA Hours: Monday-Friday, 9am-3pm
- Food Delivery for Homebound (please see 'Mutual Aid' as well)
  - Food for All DC (240) 505-4607 or (202) 642-6660 (leave voicemail)

- Free Meals and Soup Kitchens
  - o Martha's Table
    - ◆ 2375 Elvans Rd SE 11am-4pm
    - ◆ 1474 Columbia Rd NW 11am-3pm
  - Miriam's Kitchen meals still being served, operations moved to outside space
  - So Others Might Eat serving breakfast and lunch at 71 O St NW
  - Thrive DC meals served at 1525 Newton St NW
  - N Street Village bagged breakfast and lunch at 1333 N St NW
  - Medium Rare free delivered meals for self-isolating seniors over 70
- Free Meals for Families with Minors
  - DC Government Comprehensive Meal Site List for Minors
  - o DC K12 Meal Finder
  - Maryland Meal Site Finder
  - DC Food Project Emergency Food Access
  - o DC Central Kitchen
  - o ALL DMV 18 & Younger
  - o Fairfax Meals 18 & Younger
  - Howard County Meals 18 & under
  - Affordable Community Kitchens (Takeaway) by Jose Andres
  - Hook Hall Care Kits shelf-stable groceries
  - Arlington Food Bank providing free meals to all minors at 505 East 3rd Street, Arlington, VA 98223 (Monday-Friday, 10:30am-12:30pm)
- 'Kids Eat Free'
  - o 1027 45th St NE
  - Bullfeather
  - Arcadia Mobile Market
  - Good Stuff Eatery
  - We the Pizza
  - Santa Rosa Taqueria
  - o Po Boy Jim
  - <u>Little Minor Taco</u>
  - CASA de Maryland

### Healthcare:

- DC Healthlink has a special enrollment period for any uninsured DC resident.
  Call (855) 532-5465.
- Nurse Lines by Insurance Company:

AmeriHealth: (877) 759-6279

Aetna: (800) 556-1555CareFirst: (800) 535-9700

o Kaiser Permanente: (800) 777-7904

o United: (866) 342-6892

## Housing:

- HUD Public Housing, Project-based Section 8, and HCVP COVID-19 FAQs
- <u>District of Columbia Housing Authority's Official Update</u>
- Emergency Shelter
  - DC Shelter Hotline: (202) 399-7093 or 311 will provide information and transportation options
  - You can also email <a href="mailto:dhs.covid19@dc.gov">dhs.covid19@dc.gov</a> for further information and instruction
- Homeless Drop-In Centers: only two remain open for services
  - Zoe's Doors Youth Drop-In Center 900 Rhode Island Ave NE
  - Sasha Bruce Youth Drop-In Center 751 8th St NE
- The Office of the Tenant Advocate can be contacted <a href="here">here</a> or by calling (202) 719-6560.

## Hygiene:

- Showers
  - So Others Might Eat 71 O St NW or call (202) 797-8806
    - ◆ Men's Hours: 7am-9:30am
    - ◆ Women's Hours: 9:45am-11am
    - ◆ Hygiene kits are also available
  - N Street Village Day Center women's center located at 1333 N St NW
    - ◆ Open 7 days a week, 7am-12:30pm

### **Medical Clinics:**

- Unity Health Care call (202) 469-4699 if you are concern about experiencing symptoms
- <u>Unity Health Clinic at N Street Village</u> Monday, 1pm-4pm
- Whitman-Walker Health call (202) 745-7000 for COVID-19 phone evaluation
  - 1525 14th St NW: Monday-Thursday, 8am-8pm

- 2301 Martin Luther King Jr. Ave SE: Monday-Friday, 8am-6pm
- All other locations closed through 3/31

#### Mental and Behavioral Health Services:

- Department of Behavioral Health
  - 24 hour services still operating:
    - Suicide Prevention Lifeline: (888) 793-4357
    - Community Response Team for adults in crisis:
      - o (202) 673-6495
      - 0 (888) 793-4357
    - Children and Adolescent Mobile Psychiatric Services (ChAMPS) for youth (age 6-21) in crisis: (202) 481-1440
  - Urgent Care Services
    - Assessment, counseling, and psychiatric evaluation at 35 K St NE from 8am-3:30pm
    - Pharmacy open for uninsured residents at 35 K St NE from 8am-5pm
    - Urgent Care Clinic in Moultrie Courthouse
- For Individuals in Recovery from Substance Abuse Disorder
  - Connections App free app to support folks in recovery
  - Many AA meetings have moved to phone and video conferencing please email help@aa-dc.org for more information.
    - Here is a <u>list of meetings</u> provided by the Washington Area Intergroup Agency.

### Mutual Aid and Community Volunteering:

- DC COVID-19 Helpers List
- Petworth Mutual Aid Volunteers
- Takoma DC Community Care and Mutual Aid Sign-up
- NW DC COVID-19 Mutual Aid Fundraiser
- Mount Pleasant Mutual Aid
- Ward 1 Mutual Aid (flyer)
- Ward 1 COVID-19 Response
- ANC 1D Volunteering email info@anc-volunteering.org or call (202) 573-7548 (leave message)
- Ward 3 Community Care email ward3.mutualaid@gmail.com
- Ward 5 Community Care and Mutual Aid email ward5.mutualaid@gmail.com

Ward 7 & 8 Mutual Aid Network Hotline - (202) 630-0336

#### **Public Benefits:**

If you are experiencing issues in receiving your public benefits, please call our intake line at (202) 628-1161. You can also submit an online request for legal assistance <a href="here">here</a>.

Per DC's coronavirus response site, "For new applications for SNAP, TANF, Medicaid, Alliance or other public benefits, please go to <a href="mailto:dhs.dc.gov">dhs.dc.gov</a> or visit our Service Centers to pick up a blank application. Applicants can drop off completed applications for benefits at DHS Service Centers and may be contacted by phone as necessary to complete the eligibility process."

If you have additional questions, call (202) 727-5355.

New EBT cards will continue to be distributed from 1649 Good Hope Rd SE and 645 H St NE.

### Senior Resources (60+):

- Department of Aging and Community Living (202) 724-5626
  - Community Services Centers
  - o Official COVID-19 Update
- Ward-specific <u>Senior Service Network Lead Agencies</u>
- Food
  - Boxed lunches available for anyone over 60 at their local wellness centers
  - Meals on Wheels Programs
    - Jewish Social Service Agency call (301) 816-2639

## Services for Immunocompromised Individuals:

- Food
  - <u>Food & Friends</u> food delivery for immunocompromised and homebound individuals (referral is required)

### Tax Assistance:

• Capital Area Asset Builders - free tax preparation

\*\*Please note that there is a lot of information currently circulating regarding the April 15th deadline. Refer to the IRS site for official updates on this matter.\*\*

## Testing for COVID-19:

• Nurse Triage Line: (202) 576-1117

## **Utility Assistance:**

• <u>Internet Essentials</u> - reduced pricing for new customers for at least two months

## Other questions:

- General Questions: <a href="mailto:coronavirus@dc.gov">coronavirus@dc.gov</a>
- DC Department of Human Services Questions: dhs.covid19@dc.gov

### Other COVID-19 Toolkits:

- DC COVID-19 Resource Toolkit
- DC Government Site
- National Resource Toolkit
- Children's Law Center