**District of Columbia**

**Corrections Information Council**

# FCC Allenwood

## Report on Findings and Recommendations

June 27, 2024

## District of Columbia Corrections Information Council

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### *About the District of Columbia Corrections Information Council*

The District of Columbia Corrections Information Council (CIC) is an independent oversight body mandated by the United States Congress and the Council of the District of Columbia to inspect, monitor, and report on the conditions of confinement in correctional facilities where residents from the District of Columbia are incarcerated. This includes facilities operated by the Federal Bureau of Prisons (BOP), the District of Columbia Department of Corrections (DOC), and private contractors.

The CIC reports its observations and recommendations to the District of Columbia Representative in the United States Congress, the Mayor of the District of Columbia, the Council of the District of Columbia, the District of Columbia Deputy Mayor for Public Safety and Justice, the Director of the BOP, the Director of the DOC, and the community.

Although the CIC does not handle individual complaints or provide legal representation or advice, individuals are still encouraged to contact the CIC. Reports, concerns, and general information from incarcerated D.C. residents and the public are very important to the CIC, and they greatly inform our inspection schedule, recommendations, and reports. However, unless expressly permitted by the individuals or required by law, names and identifying information of residents, corrections staff not in leadership, and members of the general public are kept anonymous and confidential.

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# Complex Overview

## Introduction

Federal Correctional Complex Allenwood (FCC Allenwood) consists of three facilities: a Low Security Correctional Institution (LSCI),[1] a Federal Correctional Institution (FCI), and a United States Penitentiary (USP). The FCC Allenwood complex is approximately 196 miles from Washington, DC.

FCC Allenwood operates several specialty programming units known as Modified Therapeutic Community (MTC) programs. MTCs at FCC Allenwood include two Residential Drug Abuse Programs (RDAP) at the LSCI and FCI, as well as a Transitional Care Unit (TCU) and Secure Mental Health -Step Down Program (SMH-SDP) at the USP. Residents enrolled in MTCs receive psychology and drug treatment services as needed within their housing unit.

FCC Allenwood utilizes a Primary Care Provider Team (PCPT) model to deliver health services.[2] FCC Allenwood also utilizes United States Public Health Service employees to supplement medical staffing at the complex.

One hundred and three DC Code offenders are housed at FCC Allenwood. The CIC interviewed 52 of these residents within the three facilities at the complex. Thirty-two (32) of the DC Code offenders at FCC Allenwood have release dates within the next 24 months.

The CIC conducted interviews with residents in custody at all three of the facilities at FCC Allenwood and inspected the USP and FCI. Recommendations for all three facilities of the complex are consolidated into one section of the report.

# LSCI Allenwood

## Facility Profile

**Dates of Inspection:** February 1, 2024
**Location:** Allenwood, Pennsylvania
**Security Level:** Low
**DC Code Survey Respondents:** 11

**LSCI Rated Capacity:** 992
**LSCI Population:** 1,001
**LSCI DC Code Offenders:** 15

## Overview

LSCI Allenwood contains four dormitory style housing units and a Special Housing Unit (SHU). The facility maintains a UNICOR program, a culinary arts vocational program, and a Residential Drug Abuse Program (RDAP). The LSCI also serves as an Institution Hearing Program (IHP) site.

1 The Bureau of Prisons uses the terms "LSCI Allenwood" and "FCI Allenwood Low" interchangeably. LSCI Allenwood is used in this report to reflect the nomenclature used most often at the facility and to maintain consistency.

2 *See* BOP, "Patient Care", BOP, June 2014 at https://www.bop.gov/policy/progstat/6031_004.pdf.

Residents with detainers lodged by the Immigration and Customs Enforcement (ICE) are afforded IHP hearings for deportation proceedings at LSCI Allenwood.

The CIC only conducted interviews while at this facility. CIC staff interviewed 11 of the 15 DC Code offenders in custody. Three of the DC Code offenders interviewed indicated they were housed in the SHU. [3]

**Response by the Bureau of Prisons:** Of the inmates interviewed by the CIC, no inmates were housed in the Special Housing Unit at the LSCI.

# USP Allenwood

## Facility Profile

**Dates of Inspection:** January 31, 2024
**Location:** Allenwood, Pennsylvania
**Security Level:** High
**DC Code Survey Respondents:** 7

**USP Rated Capacity:** 586
**USP Population:** 282
**USP DC Code Offenders:** 17

## Introduction

USP Allenwood contains four housing units: a Transitional Care Unit (TCU) and a Secure Mental Health -Step Down Program (SMH-SDP), as well as two Reintegration Units (RUs). The CIC toured both the TCU and a RU, along with the health services, psychology, education, and recreation departments. The CIC interviewed seven of the 17 DC Code offenders in custody. The UNICOR program at USP Allenwood was inactive at the time of the CIC's inspection. Facility staff intend to reinstate the program once enough eligible participants are identified.

USP Allenwood is unique in that each housing unit is programmatic; there are no general population housing units. Many programs and services are provided within the housing units, although the facility also maintains centralized locations for services such as education and psychology. USP Allenwood has a much lower ratio of residents to health service providers than other facilities across the BOP. This is due to the high number of incarcerated residents with mental health needs and the unique programmatic units at the facility. This ratio is essential in facilitating the intensive mental health services offered at FCC Allenwood.

The TCU at USP Allenwood is the only unit of its kind in the BOP. Established in 2018, it is designed specifically to support residents with severe mental health needs. The SMH-SDP opened in 2015 to provide services to residents with serious mental health needs and histories of violence. The USP population has been significantly reduced below the rated capacity to facilitate the establishment of a Secure Administrative Unit (SAU) for residents with serious mental health needs who are awaiting placement into a mental health treatment program or who refuse mental health program treatment. Incarcerated residents who do not require placement in a specialty programming

3 Based on the BOP's response in comparison to the CIC's survey responses, the CIC believes the three individuals who stated they were currently in the SHU may have misunderstood the survey question. These individuals may have previously been in the SHU at USP Allenwood but were not at the time of the survey.

unit such as those offered at USP Allenwood have been transferred to other BOP facilities. Once the SAU is established, those residents who require placement in the SAU will be transferred to USP Allenwood.

Residents not enrolled in the TCU or SMH-SDP live in one of two Reintegration Units. Due to the lack of general population housing units, residents in the RUs do not need to be separated from the larger population, as is the practice at other BOP facilities.[4] Throughout this portion of the report, the term "general population" is used to refer to residents at USP Allenwood who live in the RUs rather than a programmatic housing unit.

# Key Findings

## Daily Living

- USP Allenwood utilizes a token economy within programmatic units, meaning residents can earn currency as incentives for program participation or achieving program goals. Tokens can be redeemed for food and comfort items through a small 'store' located on the unit.
- Housing units at USP Allenwood post call-outs[5] and daily schedules on centrally located white boards, reducing the need for residents to individually access TRULINCS[6] daily to verify information.

## Transitional Care Unit (TCU)

- There were 26 participants in the TCU unit, well below the unit's maximum capacity of 45 people. Factors such as *active gang participation status* or *incidents of violence within the last twelve months* preclude applicants from TCU placement.
- Residents in the TCU participate in psychological programming to prepare them for either transition back to the general BOP population or for release back into society.
- There is no specified timeline for when transition into the general population must occur. Instead, both staff and the resident must concur that the resident is prepared and willing to transfer back to the general population.
- Resident progress is evaluated by a multi-disciplinary team of executive staff, unit managers, correctional officers, psychology staff, and education staff.
- There are three advance care psychologists who provide individual therapy for the TCU, three psychology interns, and three treatment specialists who facilitate group therapy for the unit.
- General Educational Development (GED) and other programming occurs within the unit.
- The TCU has a designated medical care area within the unit and a private outdoor recreation area, which residents can use in addition to the outdoor complex recreation area.

4. *See* the CIC's report on USP Coleman II, https://cic.dc.gov/node/1711151

5 "Call-outs" refers to the list of individuals who have appointments or other activities scheduled that day.

6 TULINCS, or the Trust Fund Limited Inmate Computer System, refers to the internal computer and messaging system utilized within the BOP.

- Unit staff clearly communicate information to TCU residents through a centrally located white board and signage, thus eliminating the need for residents to individually access unit computers to check for daily appointment or program information.
- USP Allenwood receives recommendations for TCU placement from facilities across the BOP and screens applicants for placement.
- At the time of the CIC's visit, there were nine individuals in the TCU who were under civil commitment, meaning they have been court ordered to the BOP's custody.

**Response by the Bureau of Prisons:** The TCU has one coordinator and two advanced care psychologists.

### Reintegration Units (RU)

- There were 187 RU residents compared to only 33 residents in the general population.
- RU residents are not segregated from the general population and can participate in outdoor recreation, educational and vocational programming, and other daily living activities in the same manner and frequency as the general population.

### Secure Mental Health – Step Down Unit (SMH-SDU)

- There were 29 residents in the SMH-SDU.
- Psychology staff have offices within the unit and provide both individual and group treatment for mental health.

### Medical

- There are seven mid-level providers who serve as Primary Care Physicians for USP Allenwood residents. According to BOP policy, this is a sufficient ratio of mid-level providers to residents.[7]
- There are seven psychologists solely dedicated to the TCU and SMH-SDU populations.

## FCI Allenwood Medium

### Facility Profile

**Dates of Inspection:** January 31-February 1, 2024
**Location:** Allenwood, Pennsylvania
**Security Level:** Medium
**DC Code Survey Respondents:** 34

**FCI Rated Capacity:** 916
**FCI Population:** 1,235
**FCI DC Code Offenders:** 71

7 Per BOP "Patient Care", each mid-level provider should be assigned a caseload of approximately 330 people. Mid-level providers at USP Allenwood have a caseload of approximately 40 people.

## Introduction

FCI Allenwood contains one specialty housing unit for the RDAP program. The CIC toured this housing unit along with psychology, religious services, education, UNICOR, vocation, recreation, and health services departments. The CIC interviewed 34 of the 71 DC Code offenders in custody.

Twenty of the residents surveyed have been at FCI Allenwood for less than one year, and 14 of those respondents have been incarcerated for less than three years. Several residents have been at FCI Allenwood for less than three months. This information should be considered when reviewing assessments about resident access to programming, education, dental, or medical, as there are waitlists for each of these services.

# Key Findings

## General

- FCI Allenwood's population is currently over its rated capacity. It has had an average daily population of 1,132 people for a facility with a rated capacity of 916.[8] In August 2023, the BOP transitioned from relying on rated capacity to assess bed space within facilities to using "physical capacity" and "optimal capacity." The definitions of these capacity terms and the current statistics for FCI Allenwood were not provided, so this report utilizes the rated capacity as provided in the institution's ACA report.
- PREA signage was posted in both English and Spanish throughout the facility; however, a contact number for reporting was not listed.
- Across the entire FCC, there are key vacancies for positions in health services, dental services, UNICOR, and psychology services.[9]

**Response by the Bureau of Prisons:** Since the time of the visit, FCC Allenwood has hired two medical officers, four pharmacists, a physician's assistant, a registered nurse, a mid-level provider, a psychology technician, and a social worker. FCC Allenwood continues to recruit for additional vacancies in the areas noted above. Incentives are utilized when appropriate to aid in the recruitment of applicants.

## Daily Living

- FCI staff is currently conducting systemic searches of each housing unit within the facility. During this time, the facility has been on modified operations. Once staff has searched all cells within a housing unit, that unit returns to normal operations.
- Lockdowns inhibit residents' ability to program, attend religious services, contact family members, conduct visitation, and utilize the law library, because they are confined to cells.

8 Information from reports submitted to the CIC as part of the pre-inspection materials.

9 Id.

- Residents are entitled to certain services, such as monthly phone calls and law library access, which are inhibited by lockdowns.[10]

**Response by the Bureau of Prisons:** Modified operations are utilized for the safety and security of the institution for not only inmates but also staff. The decision to secure an institution is one that is not taken lightly. Modified operations are necessary to maintain the safe and secure running of the institution. The primary objective is to investigate what necessitated a disruption in the orderly running of the institution, and to determine how best to prevent it from happening in the future. The need for modified operations will always be dictated by the nature, duration, and magnitude of each situation. The goal remains to return to normal operating procedures as expeditiously as possible following the conclusion of any necessitating event.

## Specialty Housing Unit (SHU)

- Several survey respondents indicated concerns over staff conduct towards residents in the SHU.
- Three residents individually alleged that staff sprays pepper spray into SHU cells without provocation or reason, telling residents to "stop fighting" despite no fighting occurring.
- Multiple residents indicated that they feared placement in the SHU due to officer conduct and the potential for staff abuse of residents.

**Response by the Bureau of Prisons:** The CIC did not provide specific information for FCI Allenwood to address inmate claims.

## Residential Drug Abuse Prevention (RDAP)

- Four of the 34 DC Code offenders interviewed reported participation in RDAP.
- RDAP participants engage in drug abuse prevention therapy and educational programming within the housing unit.

## UNICOR

- FCI Allenwood operates a recycling plant as its UNICOR program.
- Ten of the 34 DC Code offenders who were interviewed stated they participate in UNICOR. There are 199 individuals enrolled in UNICOR across the FCI.
- FCI Allenwood utilizes a public waitlist for the UNICOR program so residents can verify their placement and position in the queue.

## Education & Vocational Training

- Four of the 34 DC Code offenders interviewed stated they are enrolled in educational programming.
- Two participants indicated they received their GED while at FCI Allenwood, and 21 of the participants already had their GED or High School Diploma.

10 "Contact with Persons in the Community." 28 C.F.R. 540 (1980).

- FCI Allenwood has five educators, one of whom is a Special Learning Needs teacher.
- There are no current educational vacancies, although the facility anticipates the future need for a Special Learning Need teacher based on projected staffing changes.
- There are four vocational trainers at FCI Allenwood.
- There are vocational programs for forklift certification, construction flagging, ServSafe®, electrical, plumbing, and construction carpentry.
- Many of these programs are certified through the National Occupational Competency Testing Institute (NOCTI), meaning residents receive a nationally recognized certification upon program completion.

## Medical

### *Routine and Chronic Care Services*

- Nine of the 34 DC Code offenders interviewed stated they were on the chronic care caseload. [11] There are 900 individuals on the chronic care caseload for the facility.
- There are five primary care providers at FCI Allenwood, serving an average population of 1,142 individuals. According to BOP policy, this is a sufficient ratio of mid-level providers for this population size.[12]
- Eleven of the 34 DC Code offenders interviewed reported dissatisfaction with the medical care at USP Allenwood. Fourteen of the 34 DC Code offenders interviewed reported that health services staff does not respond to sick call requests within 48 hours.

**Response by the Bureau of Prisons:** The CIC did not provide specific information for FCI Allenwood to address inmate claims.

### *Mental Health Services*

- There are eight psychologists on staff who see approximately 90 residents a month.
- Sixteen of the 34 DC Code offenders interviewed were diagnosed with a mental health issue.
- Fourteen residents indicated they are prescribed mental health medication, however two of the residents indicated that they are not receiving that medication.
- There is one on-site psychiatrist for the complex.

### *Dental Services*

- There is one dentist, one dental hygienist, a dental technician, and a contracted dental assistant at FCI Allenwood.
- Eleven of the 34 DC Code offenders interviewed reported they had not seen a dentist while at FCI Allenwood; however, none of these respondents have been at FCI Allenwood for

11 Chronic care refers to residents with ongoing medical issues such as diabetes or heart disease. Nine hundred people within the total population at FCI Allenwood require chronic care.

12 *See* BOP, "Patient Care", BOP, June 2014, available at https://www.bop.gov/policy/progstat/6031_004.pdf.

longer than three years. Eight of the respondents have been at the facility less than one year.[13]

## Grievances

- Nine of the 34 DC Code offenders interviewed filed grievances at FCI Allenwood.
- Staff conduct and health services were the two most common grievance topics.

## Staff

- Fifteen of the 34 DC Code offenders interviewed indicated that staff at FCI Allenwood make racist remarks towards them.
- Two residents indicated they were uncomfortable providing details or reporting inappropriate staff conduct due to fear or retaliation.
- The majority of residents reported FCI Allenwood staff rarely make explicit racial slurs, rather they employ racial stereotypes or refer to residents by the color of their skin. According to BOP policy, staff are prohibited from using profane or abusive language or from conducting themselves in a manner is demeaning to incarcerated residents.[14] This language includes making racial jokes or commentary to either residents or other staff members.

**Response by the Bureau of Prisons:** The CIC did not provide specific information for FCI Allenwood to address inmate claims.

## Reentry

- Twenty-three of the 34 DC Code offenders interviewed are within 24 months of release.
- Some of the residents interviewed expressed concerns about housing upon their release. Not all residents will stay at a Residential Reentry Center (RRC) or have supervised release, so a lack of housing is a major concern.

## Voting

- Each facility's handbook includes voting information and instructions for DC residents.
- Twenty-five of the 34 DC Code offenders interviewed indicated that they intend to vote in the upcoming presidential election.
- Sixteen of these individuals indicated that they know how to register to vote.

13 There is an average of two to three years wait for routine dental care across the BOP. FCI Allenwood's Handbook states residents newly matriculated to the BOP will receive a dental exam within 30 days of their arrival at the institution; however, some residents interviewed were still within this window.

14 BOP. "Standards of Employee Conduct", BOP, December 2013, https://www.bop.gov/policy/progstat/3420_011.pdf.

# Recommendations

*General*

- FCC Allenwood should continue trying to recruit and retain staff to fill all position vacancies.

**Response by the Bureau of Prisons:** FCC Allenwood continues to recruit by attending local colleges and universities career and job fairs, participating in local community events, advertising on billboards and radio ads and hosting open house hours to allow potential applicants additional assistance with the application process. FCC Allenwood encourages the CIC to assist with its staffing barriers by encouraging potential candidates and/or volunteers to apply for hard-to-fill positions.

- FCC Allenwood should ensure PREA signage includes a phone number for residents to use for reporting purposes.

**Response by the Bureau of Prisons:** FCC Allenwood posts the current PREA signage issued by the BOP. The facility provides inmates with access to outside victim advocates for emotional support services related to sexual abuse by giving inmates an Admission and Orientation handbook which includes the mailing address and telephone numbers, including toll-free hotline numbers of local and national victim advocacy and/or rape crisis organizations.

- The BOP should include the definitions of "physical" and "optimal" capacity on each individual facility website and provide up to date data on those levels. This information should also be provided to the CIC as part of the pre-inspection materials.

**Response by the Bureau of Prisons:** The Bureau provides the CIC with advanced documents in accordance with Memorandum of Understanding (MOU) 971-23.

*Daily Living*

- FCI Allenwood staff should make accommodations to ensure residents still have access to essential services, such as visitation, telephone calls, and the law library during lockdowns, especially when a lockdown will exceed 30-days.

**Response by the Bureau of Prisons:** The decision to secure an institution is one that is not taken lightly. During periods of modified operations, movement within the institution is restricted and in person visiting may be suspended. Ordinarily, institutions remain on modified operations to thoroughly investigate an incident and/or potential risk and to ensure the safety of incarcerated individuals and employees. During modified operations individuals housed at FCI Allenwood are afforded daily access to Unit Team staff. Additionally, the ability for individuals to send and receive postal mail continues. The goal remains to return to normal operating procedures as expeditiously as possible following the conclusion of any necessitating event.

*SHU*

- FCC Allenwood should ensure there is functional digital surveillance in the SHU, which can provide visual and audio coverage of the entire unit.[15]

**Response by the Bureau of Prisons:** FCC Allenwood ensures surveillance within all areas of the institutions are utilized in accordance with the BOP's technical design guidelines.

- When residents report staff misbehavior, FCC Allenwood staff should review the video and audio footage and provide a prompt response of these findings to the resident.

**Response by the Bureau of Prisons:** Staff conduct is governed by Program Statement 3420.11, Standards of Employee Conduct, and the Bureau of Prisons takes seriously any allegation of staff misconduct. FCC Allenwood reviews matters which may constitute inappropriate conduct and refers them to another component of the Bureau of Prisons for appropriate action. Inmates are not entitled to be apprised of the progress, outcome, or disposition of any review of alleged staff misconduct. Similarly, any action taken against staff, if any are deemed necessary, will not be disclosed to the inmate.

- Staff accused by multiple residents of misconduct in the SHU should be immediately reassigned to a different housing unit and promptly investigated.

**Response by the Bureau of Prisons:** In accordance with Program Statement 3420.11, Standards of Employee Conduct, the Bureau of Prisons takes allegations of staff misconduct seriously and makes every attempt to hold staff to the highest standards. All allegations of staff misconduct are reviewed, and, if necessary, referred to the appropriate department for investigation. Subsequently, the CIC did not provide FCC Allenwood with detailed and specific information to investigate or substantiate any allegations of misconduct. Therefore, the BOP cannot thoroughly address any of these claims.

*UNICOR*

- All facilities at FCC Allenwood should implement a public UNICOR waitlist to increase transparency and set expectations for residents awaiting UNICOR placement.

**Response by the Bureau of Prisons:** The UNICOR factory at the USP is currently closed due to the current mission changes at the USP. The FCI UNICOR posts an updated waitlist at the front entrance of the factory on a weekly basis. Additionally, the LSCI UNICOR posts an updated waitlist at the front entrance of the factory on a monthly basis.

*Medical*

- FCC Allenwood should implement methods to track average wait times to receive care and ensure patients requesting medical assessments are seen within 24 hours of the request and triaged appropriately in accordance with the APHA's recommendations.[16]

**Response by the Bureau of Prisons:** FCC Allenwood Health Services Department utilizes an electronic medical scheduling system. Inmates with medical complaints can report to sick call and

15 Implementation of digital surveillance throughout BOP facilities is mandated by the Prison Camera Reform Act of 2021.

16 American Public Health Association (APHA), Standards for Health Services in Correctional Institutions. United States: United Book Press, 2003.

are triaged immediately by appropriate medical staff and referred to mid-level providers for further treatment, if necessary. Follow-up care is scheduled per the determination of the mid-level provider, based on the medical acuity of each medical complaint. Emergent medical care is provided on a 24-hour basis, 365 days a year. Inmates may also submit other requests to the Health Services Department either electronically or through written correspondence. The requests are tracked via the electronic medical scheduling system and the respective Primary Care Provider in the same manner as sick call.

*Dental*

- FCI Allenwood should hire enough dental staff to offer residents services every six months by tracking times between dental appointments and adjusting staff levels in accordance with population needs.[17]

**Response by the Bureau of Prisons:** Program Statement 6400.03, Dental Services, outlines the staffing for dental services personnel in the Health Services Department. Currently, FCC Allenwood has one chief dental officer, three dental officers and one dental hygienist. This is compliant with BOP staffing guidelines. Additionally, the complex has three contract dental assistants and two contract dental hygienists.

*Grievances*

- FCC Allenwood should strive to increase ease of resident access to grievance forms and transparency of the administrative remedy system by implementing best practices, such as implementing drop boxes for form submission and increasing the amount of time allotted to file a grievance.[18]

**Response by the Bureau of Prisons:** Administrative remedies at FCC Allenwood are processed in accordance with Program Statement 1330.18, Administrative Remedy Program. The policy specifically outlines the grievance and appeals process, to include the proper submitting procedures, and specifies deadlines at each grievance level. FCC Allenwood strives to informally resolve grievances by effectively communicating with the inmate population.

*Staff*

- FCI Allenwood should conduct re-training of all staff to review the BOP's Standards of Employee conduct.

**Response by the Bureau of Prisons:** BOP staff are required to attend Standards of Employee Conduct during Annual Training.

- Staff should be instructed to never refer to residents by the color of their skin or by derogatory descriptors, such as 'boy.'

**Response by the Bureau of Prisons:** Bureau of Prisons staff members are expected to demonstrate respect, integrity, and correctional excellence. In accordance with Program Statement

17 *See* "Medical Recommendation Follow-Up Report." CIC, 2023. https://cic.dc.gov/node/1673511

18 *See* "Administrative Remedies Follow-Up Recommendation Report." CIC, 2023. https://cic.dc.gov/node/1680896

3420.11, Standards of Employee Conduct, the Bureau of Prisons takes allegations of staff misconduct seriously and makes every attempt to hold staff to the highest standards. All allegations of staff misconduct are reviewed, and, if necessary, referred to the appropriate department for investigation. However, the Administrative Remedy Program is available to inmates who seek a formal review of an issue relating to any aspect of their own confinement. The CIC did not provide FCC Allenwood with detailed and specific information to investigate or substantiate any allegations of staff misconduct. Therefore, the BOP cannot thoroughly address any of these claims.

- Staff should be reminded that jokes or commentary regarding residents' physical appearance, sexual orientation, or religious preferences, among many other personal factors, are inappropriate and a violation of BOP policy.[19]

**Response by the Bureau of Prisons:** Bureau of Prisons staff members are expected to demonstrate respect, integrity, and correctional excellence. In accordance with Program Statement 3420.11, Standards of Employee Conduct, the Bureau of Prisons takes allegations of staff misconduct seriously and makes every attempt to hold staff to the highest standards. All allegations of staff misconduct are reviewed, and, if necessary, referred to the appropriate department for investigation. However, the Administrative Remedy Program is available to inmates who seek a formal review of an issue relating to any aspect of their own confinement. The CIC did not provide FCC Allenwood with detailed and specific information to investigate or substantiate any allegations of staff misconduct. Therefore, the BOP cannot thoroughly address any of these claims.

*Reentry*

- Unit teams and Reentry Affair Coordinators (RACs) should inform DC residents within 24 months of release that they can connect with DC's READY Center before their release to coordinate their reentry. Residents can communicate with the READY Center via Corrlinks at ready.center@dc.gov or via phone at (202) 790-6790.

**Response by the Bureau of Prisons:** The D.C. Public Defender Service's Reentry Navigator books are available in Education Department in each facility at FCC Allenwood. Inmates can enter the resource centers, where they can check out the books for review, much like the library.

## Methodology

In accordance with the Memorandum of Understanding (MOU) between the CIC and the BOP, the CIC notified the BOP of its request to inspect FCC Allenwood. In the request, the CIC requested two inspection days. Additionally, the CIC requested to tour the Transitional Care and Residential Drug Abuse Program (RDAP) units. Prior to the onsite inspection, the CIC contacted all DC Code offenders via mail to inform them about the CIC's upcoming inspection and the opportunity for a confidential interview with CIC staff.

While planning for the onsite inspection, the CIC reviewed resident population and demographics, facility staffing, significant incidents, disciplinary records, education information, the most recent ACA audit, and administrative remedy filings and response numbers.

19 *See* BOP "Employee Conduct."

The CIC conducted an onsite inspection of FCC Allenwood on January 31 through February 1, 2024. The itinerary consisted of a tour of all areas to which residents have access (excluding the Special Housing Unit (SHU), discussions with staff, and confidential interviews with DC residents.

Following the inspection, CIC staff mailed all residents at FCC Allenwood. Those who interviewed with the CIC received a thank you letter and a list of District resources. Residents who did not interview with the CIC received another consent form, a survey, and a list of District resources. The CIC allotted a 30-day window for survey returns.

CIC staff compiled the surveys from the January site visit using SurveyMonkey, a business intelligence tool. Extended responses from the surveys were evaluated with comments from other communications to inform analysis and provide context in applicable sections.

In accordance with the MOU between the CIC and the BOP, the CIC provided the BOP with a draft of this report for a review of factual information and an opportunity to respond. The BOP responses are included in the appropriate sections of the report.