

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT OF CORRECTIONS



October 31, 2022

Reverend Donald L. Isaac  
Executive Director  
Corrections Information Council  
1400 I Street, NW  
Washington, DC 20005

Dear Director Isaac:

Thank you for the opportunity to provide a response to the Corrections Information Council (CIC) follow up report. CIC re-inspected the Central Detention Facility and Correctional Treatment Facility on July 12, 2022.

DOC appreciates our ongoing partnership with CIC whereby we look both to seek improved circumstance and outcomes for District of Columbia inmates returning to the community. DOC finds itself in an untenable position. To be audited or inspected without a set of measurable standards and/or regulations, DOC cannot always provide a clear, concise and comprehensive response to many of CIC's findings. Having a standardized nationally recognized instrument will allow DOC to know what to expect from an inspecting body. DOC is audited/inspected by several agencies such as the American Correctional Association, the DC Department of Health, and the United States Marshals Services, that use an instrument(s) that DOC also has to ensure we are always compliant with the standards/regulations that will be used to audit our facilities. We believe this is standard practice and will yield the best results.

DOC appreciates our ongoing partnership with the CIC whereby we look both to seek improved circumstance and outcomes for District of Columbia inmates returning to the community.

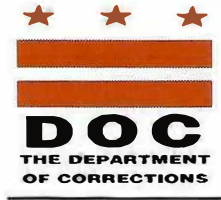
I hope that you find this information responsive to your observations. Should you require additional information or need further clarification of our submittal, please contact me at (202) 673-7316.

Sincerely,

A handwritten signature in black ink, appearing to read 'Thomas Faust', written over a horizontal line.

Thomas Faust  
Director

**GOVERNMENT OF THE DISTRICT OF COLUMBIA**  
**DEPARTMENT OF CORRECTIONS**



**Office of Internal Control Compliance and Audit**

**Inspection Response: Action Plan**

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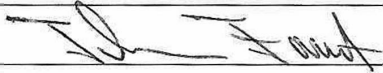

**Audit Name:** Corrections Information Council

**Audit Period:** July 12, 2022

**Facility:** Central Detention Facility and Correctional Treatment Facility

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**Prepared By:** Gloria J Robertson, Compliance and Review Officer

Document Owner(s)	Job Title	Approval	Date
	Director	Thomas Faust	October 31, 2022
	Compliance and Review Officer	Gloria J Robertson	October 27, 2022

### **CIC Findings for the Fifty and Over Unit:**

*1. During the previous CIC inspection, residents in this housing unit mentioned that they did not have access to any programs, including reentry. The DOC's response said that a town hall meeting took place on April 19, 2022. After the town hall meeting, the program manager volunteered to conduct programming while awaiting the development of a more comprehensive plan on how the fifty and over unit could best receive programming. During this follow up inspection, the CIC confirmed that the town hall meeting did occur, but currently there were still no programs.*

*2. The process for phone cards typically takes two to three days after payment is withdrawn from a resident account. Some residents reported that money was drafted from their accounts, but they waited weeks to receive the phone cards. The DOC contacted inmate finance, but there was no clarity regarding the reason for the wait.*

### **DOC Response to Fifty and Over Unit Findings:**

1. Inmates on the 50 and over unit have access to a plethora of programming that they can take advantage of such as the 800 plus programs offered on the American Prison Data System (APDS) educational tablets in which they can enroll in and participate. Additionally, educational programming is offered through DOCs College and Career Readiness division. Such programming includes GED programming, credit and non-credit college courses, and CTECH programming, which is a telecommunications course that offers 6 different certifications. The inmates on the 50 and over unit are afforded the same programming opportunities as all other inmates in the CTF facility and all they need to do is enroll and/or sign up for the courses. In addition to the above-mentioned available programs, there was a town hall meeting to discuss further needs of this population. The town hall discussion reiterated to the 50 and over population, the availability of the large number of programs via the tablet, and how the inmates can access.

2. The Office of Inmate Finance reviewed the financial transactions of each inmate in the 50 and over unit. The review revealed, no funds were deducted from inmate accounts for telephone services during the week of July 11, 2022. The Office of the Chief Financial Officer cancelled the distribution of calling card services for that week. Inmates typically receive their cards within seven days of the funds being deducted from their account.

### **CIC Findings for South One:**

*1. One resident complained of mice inside of his cell. The DOC relocated the resident.*

*2. The phone in the TV room of this unit was broken during this inspection. However, residents who have phone privileges may use a GTL tablet, which has phone features available for use while in the TV room during recreation.*

**DOC Response to South One Findings:**

1. Orkin, DOC's Pest Control contractor, has responded to this unit for the treatment of rodents. Orkin treated this unit on the following dates:

- July 15, 2022
- July 29, 2022
- August 2, 2022
- August 9, 2022
- August 26, 2022
- August 30, 2022
- September 2, 2022
- September 6, 2022
- September 27, 2022

Treatment is based on observations during routine inspections, and upon the request of staff or inmates.

2. The telephone in the TV room was repaired, and has been operational since August 2022.

**CIC Findings for Southwest Three:**

*1. There are four phones and two visiting screens that are not operable. The DOC's previous response indicated that "they are in the process of being repaired". As of this inspection, they were still not operable.*

**DOC Response Southwest Three Findings:**

1. As of July 17, 2022, phones in the unit were repaired. There are times the repair may take longer than desired as the wait for parts can add to the delay.

**CIC Findings for Northwest One:**

*1. During the CIC's previous inspection, residents reported that two visiting screens did not work. At the time of this inspection, the same two visiting screens were not working.*

*2. Previously, there was a plumbing issue in the bottom right shower area that caused flooding and blocked drains during showers. Those showers are currently closed for use.*

*3. Several of the chase closets in this unit were leaking and/or flooding. Residents placed T-shirts under the doors to stop the flooding, but they indicated that water was still entering their cells.*

*4. Currently, there are six GTL tablets for this housing unit population of ninety-five people.*

**DOC Response to Northwest One Findings:**

1. We are experiencing connectivity issues; however, this issue is being addressed. Inmates on this unit are able to receive video visits.
2. DOC has no record of a flood in July 2022 and the showers on the unit were no closed for use. Drains were unclogged on two occasions, July 5 and 6, 2022 secondary to staff requests. In addition, the only leak was the janitor's closet which was closed off. As a result of the CIC report, the shower was inspected by facilities maintenance on August 12, 2022 by work order #234-907 and no clog or issues were found.
3. Unit chase closets were inspected on August 13, 2022 by work order #234-906. The chase closet 12-13 leak was repaired. No other leaks were present after this repair.
4. GTL provides the tablets. The number of available tablets vary depending on breakage, the number of units open and arrival of replacement tablets. There are currently twenty-one available tablets available to this unit.