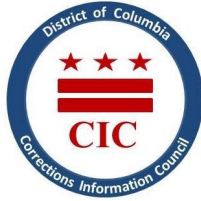


**District of Columbia
Corrections Information Council**



USP Canaan
Report on Findings and Recommendations



January 5, 2023



District of Columbia Corrections Information Council

Charles Thornton, Board Chair
Katharine A. Huffman, Board Member
Nkechi Taifa, Board Member

About the District of Columbia Corrections Information Council

The District of Columbia Corrections Information Council (CIC) is an independent oversight body mandated by the United States Congress and the Council of the District of Columbia to inspect, monitor, and report on the conditions of confinement in correctional facilities where residents from the District of Columbia are incarcerated. This includes facilities operated by the Federal Bureau of Prisons (BOP), the District of Columbia Department of Corrections (DOC), and private contractors.

The CIC reports its observations and recommendations to the District of Columbia Representative in the United States Congress, the Mayor of the District of Columbia, the Council of the District of Columbia, the District of Columbia Deputy Mayor for Public Safety and Justice, the Director of the BOP, the Director of the DOC, and the community.

Although the CIC does not handle individual complaints or provide legal representation or advice, individuals are still encouraged to contact the CIC. Reports, concerns, and general information from incarcerated DC residents and the public are very important to the CIC, and they greatly inform our inspection schedule, recommendations, and reports. However, unless expressly permitted by the individuals or required by law, names and identifying information of residents, corrections staff not in leadership, and members of the general public will be kept anonymous and confidential.

DC Corrections Information Council

1400 Eye Street NW – Suite 400
Washington, DC 20005
Phone: (202) 478-9211
Email: dccic@dc.gov
Website: <https://cic.dc.gov/>

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Facility Overview

Facility Profile

Dates of Inspection: August 16 & 17, 2022

Location: Waymart, PA

(262 miles from Union Station)

Inmate to Staff Ratio: 3.2:1

Security Level: High

COVID level: Yellow

Population total: 1,207

DC Population: 99

SHU Population : 216

DC SHU Population: 14

Population of DC men surveyed: 49

Introduction

USP Canaan is located in Waymart, PA, 262 miles from Union Station. It is a high security US Penitentiary with an adjacent minimum security satellite camp. During the CIC site inspection on August 16 and 17, 2022, there were 99 residents at the high security penitentiary who were sentenced by DC Superior Court. No DC residents are housed at the satellite camp.

USP Canaan was operating on modified (yellow) protocols because of COVID. The most obvious modifications were that resident dining was grab and go¹ and the staff dining room was closed. The inspection consisted of a facility tour, opening and closing meetings with leadership staff, and interviews with 49 residents from DC. The Warden position is currently vacant; the Acting Warden is on a temporary assignment at USP Canaan from another institution. The tour was conducted by the Acting Executive Assistant, who had previously served as a Unit Manager. An expert on re-entry accompanying the CIC team met with the facility's Reentry Coordinator during the second day of the site inspection.

Five hundred twenty four of the 1,255 men at USP Canaan are age 34 and younger. There are seventy-three residents aged 55 years old or older. Sixteen of the older residents were sentenced by DC Superior Court. Two hundred and ninety-one of the 1,255 population is Muslim, the most frequently indicated religious preference.² Forty-seven of the 99 DC population identifies as Muslim. Eight hundred twenty-five of the 1,255 population in the institution is black. Three of the ninety-nine DC Code Offenders are white.

There are currently 32 staff vacancies at USP Canaan, including the medical officer, clinical director, chaplain, and 15 senior officers.

There have been three deaths during the prior twelve-month period.³ None of the deceased were from DC. In May 2022, a DC resident serving a federal sentence was sentenced to an additional 24 months for attempting to smuggle suboxone into the facility.⁴

¹ "Grab and Go" was the phrase used by staff at USP Canaan to describe hot or cold meals that are picked up in the dining hall and eaten on the units.

² Three hundred and thirty-eight residents indicated no religious preference.

³ One death was due to natural causes; one death was a suicide, and one death was a homicide.

⁴ Press release by the United States Attorney's Office Middle District of Pennsylvania dated May 12, 2022.

Key Findings

Programming⁵

- Survey respondents indicated a lack of access to programming.⁶
- Thirty-nine survey respondents reportedly have no access to vocational training.
- Only three survey respondents indicated they are currently participating in programming: one in RDAP and two in Culinary Arts.
- Fifteen survey respondents indicated they have not yet completed their GED; thirty-three survey respondents reported having a GED or high school diploma. Seventeen of the thirty-three stated they received their GED while incarcerated.⁷
- Four residents stated they had been denied from participating in RDAP.
- Two survey respondents stated they requested to participate in the Challenge Program; both were denied.
- Seventeen survey respondents reported that they could not go to the library due to COVID restrictions, and the library cart does not come to the housing units. Several residents stated that they purchased their own reading materials.

Response by the Bureau of Prisons: USP Canaan offers a variety of literacy, vocational, and First Step Act credited programs to all inmates. During inmate program review meetings, the Unit Team reviews an inmate's needs to make recommendations for programming. However, inmates are responsible for inquiring, signing up, and actively participating in programs for their re-entry needs.

Response by the Bureau of Prisons: The CIC did not provide specific inmate information to USP Canaan staff to review or address this claim. However, enrollment in RDAP is subject to specific criteria as outlined in as outlined in Program Statement 5330.11 CN-1, Psychology Treatment Programs.

Response by the Bureau of Prisons: The CIC did not provide specific inmate information to USP Canaan staff to review or address this claim. However, enrollment in the Challenge Program is subject to specific criteria, as outlined in Program Statement 5330.11 CN-1, Psychology Treatment Programs.

Response by the Bureau of Prisons: While movement was modified at various times throughout the COVID pandemic, inmates in all housing units were provided with opportunities to use the library in the Education Department. Inmates are also welcome to purchase their own reading materials, provided the materials are in compliance with Program Statement 5266.10, Incoming Publications.

⁵ Includes vocational and educational opportunities.

⁶ See chart on page 12.

⁷ See chart on page 12.

Reentry Planning

- Twenty-four survey respondents noted they were within 24 months of release.⁸
- Survey respondents indicated the lack of pre-release planning.⁹

Response by the Bureau of Prisons: Program Statement 5322.13. Inmate Classification and Program Review, outlines the frequency in which the Unit Team conducts inmate program review meetings with inmates. In accordance with the Second Chance Act of 2007, the Unit Team reviews inmates for Residential Re-Entry Center (RRC), or halfway house placement, 17-19 months of their projected release date to determine the inmate's re-entry needs. As outlined in Program Statement 5325.07. Release Preparation Program, guidance on Unit Release Preparation and is ordinarily discussed with inmates 11-13 months prior to the inmate's release. Release topics include, but are not limited to, release plans and transportation, conditions of supervision, if applicable, release funds, employment/housing, disposition of property, and personal identification.

The Reentry Affairs Coordinator at USP Canaan plays a vital role in providing re-entry programs, services and information for all inmates who are preparing for release. USP Canaan encourages the CIC or its partner organizations to provide the facility with any additional DC resources for DC offenders to assist staff with ensuring a successful transition back to the District for returning citizens. The DC Navigator booklet is located and accessible in the inmate library located within the Education Department and can be requested directly from the Reentry Coordinator.

Staff Interactions

- USP Canaan has been on lockdown seven times in the last 12 months.
- Several residents stated that staff were uncommunicative and do not provide information when residents seek services or are denied visitation.
- Residents stated that when residents ask about good time credits or points, they are dismissed without receiving information. Four residents stated that they had asked staff about sending and receiving mail and did not receive an answer.
- Nineteen survey respondents stated that unit officers are usually responsive to emergencies.

Response by the Bureau of Prisons: Program Statement 5322.13. Inmate Classification and Program Review, outlines the frequency in which the Unit Team conducts inmate program review meetings with inmates. During these meetings, inmates are provided with current information regarding their sentence computation and custody classification, and have opportunities to discuss any programming needs, release planning, or other concerns with their case manager. In addition, Unit Team staff are available during open house hours on a daily basis and inmates have the opportunity to address their concerns at that time as well as during meal times when Unit Staff are present. Inmates are also able to address mail questions or concerns with mailroom staff during open house hours twice weekly. The CIC did not provide specific inmate information to USP Canaan staff to review or address this claim further.

⁸ 60% of the population from DC currently at USP Canaan will be returning home with 24 months. Comparatively, almost 70% of the population currently at USP Canaan will be returning to the community within 24 months.

⁹ See chart on page 13.

Health Services

- USP Canaan medical care is Level 2
- There were mixed reviews regarding resident frequency and quality of medical care: 25 survey respondents rated it low, and six rated it high.
- Thirty survey respondents state that health care does not respond to sick call requests within 48 hours; four residents from DC have filed grievances about medical care.
- Eight of the fifteen chronic care residents reported that they were sometimes denied medical services and medications.
- Twenty of the survey respondents stated they had not seen the dentist at USP Canaan. One stated he had seen the dentist one time in five years. Another stated he saw the dentist three years ago. One noted that he needed dentures.

Response by the Bureau of Prisons: Health Services provides in person Sick Call Triage 5 days a week to inmates in general population, and 7 days a week to any inmate that may have restricted movement, such as inmates in the Special Housing Unit, in accordance with Program Statement 6031.04, Patient Care. This Sick Call Triage is conducted by a qualified medical provider, and each inmate is required to complete a Sick Call form. At the time of submission, each inmate will be asked additional questions or provided an examination to determine the severity of their concern. They may be seen at this contact or may be advised they will be scheduled in the near future depending on the information provided to the medical practitioner.

Response by the Bureau of Prisons: The CIC did not provide specific inmate information to USP Canaan staff to review or address this claim. However, USP Canaan does not deny medical services or medication to any inmate, and ensures all inmates receive medical care commensurate with community standards. USP Canaan adheres to Program Statement 6031.04, Patient Care. A physician sees all inmates assigned to a Chronic Care Clinic once every 12 months, or more often if clinically indicated. All medical staff use sound clinical judgement when providing care, which is not always agreed upon by the inmate. All inmates have a right to file grievances through the Administrative Remedy Program.

Response by the Bureau of Prisons: USP Canaan adheres to Program Statement 6400.03, Dental Services, which requires all inmates to be seen in chronological order from the date of their request for routine treatment. Inmates are put on the National Routine Treatment list after they have forwarded a written request to Dental Staff. All inmates are advised of this during intake procedures, as well as through the A&O Handbook. Dentures are considered routine treatment. Additionally, each inmate is afforded the opportunity for emergent dental treatment through dental sick call which is conducted in conjunction with regular Health Services Sick Call Triage.

Mental Health Services

- Of the eighteen survey respondents who affirmed they were currently prescribed mental health medication, twelve stated they are consistently receiving their mental health medication.

Special Housing Unit

- Ten survey respondents stated they have served time in the SHU at USP Canaan consecutively for 60 or more days.
- Psychology staff stated they conduct rounds once a week in the SHU; twenty survey respondents confirmed once a week availability for mental health staff.
- Fifteen survey respondents said they did not have access to recreation while in the SHU.
- Education staff stated they make rounds daily in the SHU; however, thirteen survey respondents said they did not have access to books or the law library while in SHU.

Response by the Bureau of Prisons: The Special Housing Unit (SHU) has a satellite library stocked with reading materials for the inmate population assigned in SHU, and a book exchange is conducted weekly. Officers exchange books on a one-for-one basis, with a maximum limit of two books per inmate. SHU is also equipped with an electronic law library, for which inmates must submit a written request to staff. Inmates must submit their requests in writing on a designated day of the week and will be scheduled to use the law library in accordance with their range assignments. Inmates are escorted to the law library during weekday evenings on their designated range day, with a make-up day provided on the weekend.

Daily Living¹⁰

- All survey respondents reported having access to showers.
- Twenty-three of the survey respondents said they do not have clean sheets or towels.
- Residents stated that they have not received new linens or blankets in close to a year.
- Fifteen survey respondents reported that they do not have access to clean clothes. Laundry is returned to residents discolored. “It comes back brown.” Several residents stated they handwash their own clothing and sheets.
- Residents reported that copies of residents’ incoming mail made by mailroom are often sloping and photographs are cut off or too dark.
- Survey respondents stated that “mail is backed up”, “mail is inconsistent”, and “a lot of time our mail gets sent back.” Several others indicated that there needs to be greater communication about the policies regarding mail.

Response by the Bureau of Prisons: Inmates are afforded the opportunity to have their sheets and towels laundered or exchanged on a weekly basis, in accordance with their weekly washing schedule.

Response by the Bureau of Prisons: Blanket exchange is offered the first week of the month in accordance with each unit's weekly washing schedule. Inmates may also exchange their sheets at this time.

¹⁰ Includes hygiene, meals, mail, and recreation.

Response by the Bureau of Prisons: Weekly laundry services are provided, utilizing washing machines that reach temperatures of at least 160 degrees and use suitable detergent to ensure proper cleanliness and sanitation. Inmates are discouraged from hand washing their clothes and linens to ensure the appropriate washing temperature is achieved to prevent the spread of germs and bacteria.

Response by the Bureau of Prisons: All inmate mail is handled in accordance with Program Statement 5265.14, Correspondence, and Program Statement 5800.16. Mail Management Manual, as well as locally developed Institution Supplements CAA-5265.14H Correspondence, and CAA-5800.161 Mail Management Manual. Inmates are notified of local procedures during Admission & Orientation (A&O) and information is contained in the Inmate A&O Handbook. Any updates or changes that occur are posted to all inmates on the TRULINCS Bulletin Board. Inmates may speak to Mailroom staff regarding mail procedures during posted open house hours or address their concerns with their Unit Manager.

Supplemental Findings

Programming¹¹

- On the day of the visit, BOP reported that all six men from DC participating in the Challenge Program refused to participate in the survey or to be interviewed by the DC CIC.
- USP used to have UNICOR; however, it has been closed for several years and the space is now used for recycling meal trays and other products.
- The institution's educational goal for this year is to have 17 GED completions.
- The Education Department offers post-secondary education in partnership with Blackstone Career Institute, a privately licensed distanced learning program. According to staff of the Education Department, eighteen persons are currently enrolled; none of the participants are from DC.
- Four survey respondents stated they have a college degree.
- Due to COVID, classes are conducted on the units and GED participants are provided with packets.
- Recreation has fully resumed; however, the indoor gym remains closed.

Response by the Bureau of Prisons: All inmates from DC notified of the CIC's visit and were offered an opportunity to participate in the surveys and interview process. Many inmates from various housing units declined to participate, either prior to or upon the CIC's arrival. The CIC was advised when an inmate voluntarily declined to participate.

Response by the Bureau of Prisons: All Education programming currently takes place in classrooms in the Education Department. Throughout the COVID pandemic, operations were modified at various times depending on the CDC and BOP guidelines or epidemiological situation of the institution at that time. This required significant modification of program delivery, which included program staff bringing their services to the inmates' housing units.

¹¹ Includes vocational and educational opportunities.

Response by the Bureau of Prisons: The indoor gym was re-opened in September 2022, and has remained open.

Staff Interactions

- Twenty-four survey respondents indicated they felt extremely unsafe at USP Canaan.
- In the past 12 months, there were 13 assaults with a weapon resident on resident and 70 assaults without a weapon resident and resident.
- In the past 12 months there were four assaults on staff and 11 attempted assaults on staff. None of the 15 incidences involved a weapon.
- There were 78 uses of force and 46 uses of restraints in the prior 12 months.
- Fifteen survey respondents stated that their unit officers were usually respectful and professional.
- Twenty survey respondents reported that staff make racist or discriminatory remarks toward them. Five survey respondents noted this behavior occurs frequently, while four noted that it occurs rarely.
- Several residents stated that staff throw out sick call slips and grievance forms.
- Thirty-seven survey respondents said they would not feel comfortable reporting incidences of violence to staff.

Response by the Bureau of Prisons: The CIC did not advise USP Executive staff of any misconduct or allegations during the visit and has not provided any details with which to further investigate these allegations. Bureau of Prisons staff members are expected to demonstrate respect, integrity, and correctional excellence. All allegations of staff misconduct are taken seriously and forwarded to appropriate staff for review, and if necessary, referred for investigation.

Health Services

- Wayne Memorial Hospital is approximately 15 minutes away. The nearest trauma unit is approximately 20 minutes away. X-ray services are available on site.
- There is a pharmacy on site. Residents can access “pill line” three times a day.
- Residents stated that medical services are generally unresponsive; however, three residents complemented one staff member.
- Fifteen of the survey respondents indicated they are on the chronic care caseload; fifteen survey respondents indicated that they do not know if they are on the chronic care caseload.
- Dental staff was not present to provide information or answer questions from the CIC.

Mental Health Services

- There are two rooms for conducting small group sessions. Groups are limited to 12 residents per group.
- Eligibility for participating in groups is based on release date (i.e. those closest to returning home receive priority).
- There is one psychologist.
- There are two suicide watch rooms, which contain safety mattresses.
- Several residents stated they were unaware that they could request psychological services.
- There are two suicide watch rooms with safety mattresses. Residents are provided with a suicide smock.
- Twenty-five survey respondents stated that they have been diagnosed with a mental health issue; an additional five respondents did not know.
- Three survey respondents indicated that they meet with Mental Health Service staff on a weekly basis.

Response by the Bureau of Prisons: All inmates complete a Psychology Services Inmate Questionnaire upon arrival to USP Canaan, which includes an area where they indicate if they "wish to see a mental health provider while at this facility." In addition, when seen by Psychology Services staff, they are provided information regarding the means through which they may access psychology services, to include but not limited to, submission of an electronic or paper inmate to staff request. Further, inmates have access to Psychology Services staff during routine rounds which are completed for general population housing units as well as the Special Housing Unit.

Special Housing Unit

- Twenty-four of the survey respondents stated they have served time in the SHU at USP Canaan at least once.
- Twenty-two of the survey respondents stated they had access to showers while in the SHU.
- Eight survey respondents said they did not have access to mail while in the SHU.
- Medical does rounds daily and distributes medications three times per day in the SHU.
- Twenty-two survey respondents stated that medical conducted rounds in the SHU.

Response by the Bureau of Prisons: All inmates assigned to the Special Housing Unit have opportunities to correspond in writing, and are encouraged to maintain contact with family and friends in this manner. Writing materials are provided by staff upon request. All incoming inmate mail is handled in accordance with Program Statement 5265.14, Correspondence, and Program Statement 5800.16, Mail Management Manual, as well as locally developed Institution Supplements CAA-5265.14H Correspondence and CAA-5800.161 Mail Management Manual.

Daily Living¹²

- Due to COVID, all meals are grab and go. Staff stated that hot meals are served three times a day.
- Once a week, one unit is rewarded with a sit-down meal in the Chow Hall.
- Forty-two survey respondents stated they could access telephones.
- Thirty-eight survey respondents stated they have access to mail.
- Residents stated that mail is slow and does not arrive on time.
- Several residents noted that cleaning supplies are watered down.
- There are three outdoor yards separated by fences. One is set up for football; one serves as a soccer field; the third is subdivided into basketball courts.
- There is an indoor gym area that is closed due to COVID.
- Forty survey respondents indicated they have access to commissary every other week. Several noted that commissary is very expensive.

Response by the Bureau of Prisons: All inmate mail is handled in accordance with Program Statement 5265.14, Correspondence, and Program Statement 5800.16, Mail Management Manual, as well as locally developed Institution Supplements CAA-5265.14H Correspondence and CAA-5800.161 Mail Management Manual.

Response by the Bureau of Prisons: All cleaning chemicals are handled in accordance with the specific safety precautions and follow required dilution instructions dependent on the chemical. Material Safety Data Sheets are maintained for all chemicals.

¹² Includes hygiene, meals, mail, and recreation.

Recommendations

Programming

- Increase the number of vocational and educational opportunities.
- Increase the number of DC residents within both the RDAP and Challenge Programs.
- Increase DC resident enrollment in GED and in post-secondary education programs.
- Increase the frequency of the book cart within housing units.

Response by the Bureau of Prisons: USP Canaan offers a variety of literacy, vocational, and First Step Act credited programs to all inmates. During inmate program review meetings, the Unit Team reviews an inmate's needs to make recommendations for programming. However, inmates are responsible for inquiring, signing up, and actively participating in programs for their re-entry needs.

Response by the Bureau of Prisons: The Residential Drug Abuse Program (RDAP) is voluntary. However, each inmate must meet specific criteria for enrollment in the RDAP and Challenge Programs. Guidance on criteria is set forth in Program Statement 5330.11 CN-1, Psychology Treatment Programs.

Response by the Bureau of Prisons: Enrollment in GED/Literacy programs is mandatory based on educational need. Inmates are enrolled from the waitlist in accordance with their release date. Post-secondary programs are voluntary and are available at each inmate's request. Inmates are responsible for the cost of enrollment in post-secondary education programs. Enrollment in post-secondary courses is coordinated through the Education Department, and all inmates are encouraged to apply.

Response by the Bureau of Prisons: During times that institution operations were modified and inmate movement was restricted, particularly during the COVID-19 pandemic, book carts were made available in each housing unit on at least a weekly basis. However, since resuming normal operations, all inmates have daily opportunities to access the full range of library services in the Education Department.

Reentry Planning

- Ensure that DC residents receive reentry planning information from the Mayor's Office on Returning Citizens' Affairs.
- Implement a tracking system to ensure that persons coming home within 24 months participate in re-entry programming and receive documents in preparation for return to the community.

Response by the Bureau of Prisons: The Reentry Coordinator provides each DC offender nearing release with a packet from the Mayor's Office on Returning Citizens' Affairs containing a variety of information regarding reentry planning. Inmates are also able to request reentry planning information from the Reentry Affairs Coordinator at any time through Inmate Requests to Staff.

Response by the Bureau of Prisons: In accordance with the Second Chance Act of 2007, the Unit Team reviews inmates for Residential Re-Entry Center (RRC), or halfway house placement, 17-19 months of their projected release date to determine the inmate's re-entry needs. As outlined in Program Statement 5325.07, Release Preparation Program, guidance on Unit Release Preparation and is ordinarily

discussed with inmates 11-13 months prior to the inmate's release. Release topics include, but are not limited to, release plans and transportation, conditions of supervision, if applicable, release funds, employment/housing, disposition of property, and personal identification. Completion of the Release Preparation Program (RPP) is tracked via the Bureau's data information system.

The Re-Entry Affairs Coordinator at USP Canaan plays a vital role in providing re-entry programs, services and information for all inmates who are preparing for release. USP Canaan encourages the CIC or its partner organizations to provide the facility with any additional DC resources for DC offenders to assist staff with ensuring a successful transition back to the District for returning citizens. The DC Navigator booklet can be requested through the Unit Team and Re-Entry Coordinator for all inmates returning or relocating to the District. DC offenders who participate in the Admission and Orientation and Release Preparation Program (RPP) receive a copy of the DC Navigator booklet.

Staff Interactions

- Assure that residents have written and digital access to updated policies and practices, including current information about COVID procedures, mail protocols, religious materials, including the Noble Quran, and the fact that persons sentenced in Superior Court are not eligible for First Step Act credits.
- Ensure that staff are trained to handle mail according to Program Statement 5800.16 Mail Management Manual to ensure visible and complete photocopies and correspondence.

Response by the Bureau of Prisons: All inmates assigned within Federal Bureau of Prisons have access to Trust Fund Limited Inmate Computer System (TRULINCS). TRULINCS program provide inmates with an alternate means of written communication with the public and institution messages. Inmate notifications regarding revisions to the COVID Matrix for various areas such as: programming, recreation, visiting schedule, food service, and Levels of Operation are published and accessible to the inmate population in English and Spanish on TRULINCS. Each department communicates programming opportunities via TRULINCS, unit bulletin boards, Unit Team Open House, Admission and Orientation (A&O), the Education Library, and during inmate town hall meetings. Inmates may address questions regarding religious reading material, religious attire, and/or religious services with Religious Services staff during open house hours or via an Inmate Request to Staff. The BOP is not the decision-making authority for whether DC Superior Court inmates receive federal time credits for FSA programming. Inmates may discuss their First Step Act (FSA) eligibility with their case managers during their regularly scheduled program review meeting, as well as during open house hours within their units.

Response by the Bureau of Prisons: Mail Room staff have received required training on applicable policies, and strive to ensure photocopied correspondence is legible and complete. Occasionally, equipment difficulties have resulted in less desirable photocopies; however, USP Canaan makes every effort to have the equipment serviced in a timely manner to ensure little disruption.

Health Services

- Adopt language into Program Statement 6400.03 Dental Services to hire staff according to facility population and demand to ensure that residents receive dental care at least every two years, and within 48 hours for dental emergencies.

Response by the Bureau of Prisons: Program Statements are developed and reviewed in accordance with Program Statement 1221.66, Directives Management Manual.

Mental Health Services

- Review medical records to ensure that persons who are prescribed mental health medications receive them as prescribed.

Response by the Bureau of Prisons: USP Canaan medical staff administers inmate medication twice daily. However, it is the responsibility of each inmate to be medication compliant and report to Health Services to receive medication.

Special Housing Unit

- Increase rounds by Mental Health Services (psychology) to at least three times per week.
- Provide residents housed in the SHU with recreation at least one hour per day.
- Provide residents housed in the SHU access to reading materials via the reading cart at least twice per week.

Response by the Bureau of Prisons: Inmates in the Special Housing Unit are afforded opportunities during regular weekly rounds to address routine concerns with Psychology staff. However, should an urgent issue arise, SHU staff will notify Psychology, who promptly initiate a clinical contact with the inmate and document contacts appropriately.

Response by the Bureau of Prisons: All inmates in the Special Housing Unit are offered opportunities to be escorted to the outdoor recreation area. Inmates in SHU are offered recreation opportunities 5 days a week during normal operations. Inmates who choose to participate are afforded a minimum 1 hour of recreation.

Response by the Bureau of Prisons: SHU has a satellite library stocked with reading materials for the inmate population assigned in SHU and a book exchange is conducted weekly. Officers exchange books on a one for one basis, with a maximum limit of two books per inmate.

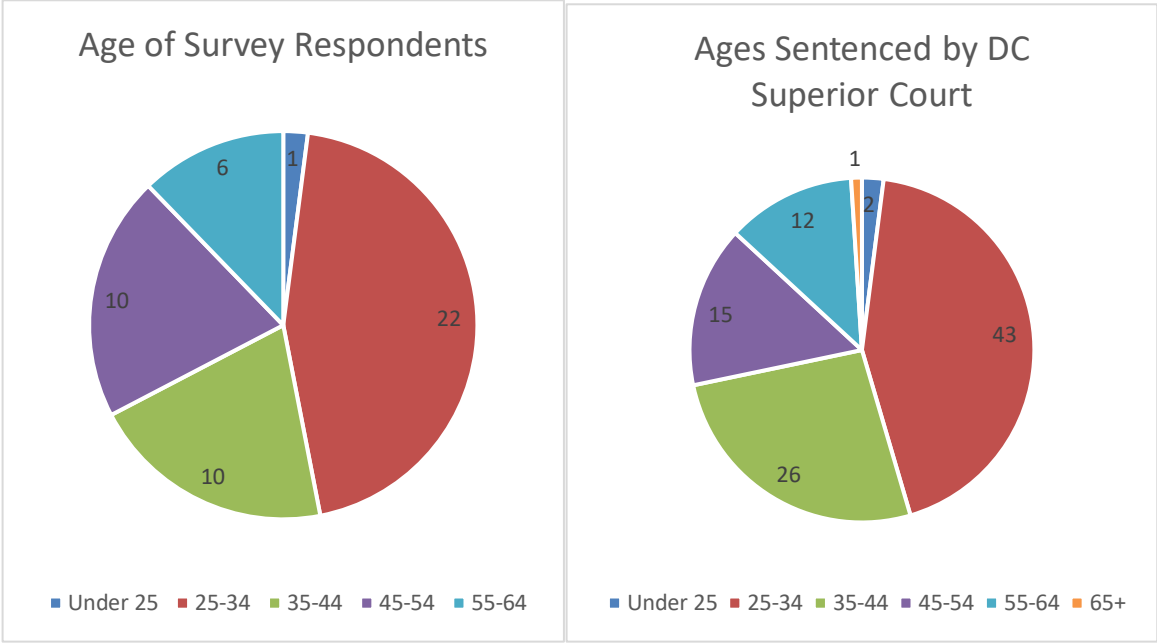
Daily Living

- Provide clean sheets biweekly.
- Implement a system to monitor the quality of water used for laundry.

Response by the Bureau of Prisons: Inmates are afforded the opportunity to have their sheets and towels laundered or exchanged on a weekly basis, in accordance with their weekly washing schedule.

Response by the Bureau of Prisons: The water supply at USP Canaan undergoes third party testing on an annual basis to ensure high quality water standards are met and maintained. This water supply services the entire institution, to include the laundry.

Demographics



Survey Data

