MEMORANDUM



DATE: May 28, 2020

TO:

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Jerome Brooks, SSIM

FROM: Brick Tripp, Facility Administrator

RE: Response to DC CIC Draft Report – July 9-10, 2019

GEO Secure Services™ Rivers Correctional Facility 145 Parker's Fishery Road, P.O. Box 840

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Listed below are our responses to the draft recommendations in the DC CIC draft report for their July 9-10, 2019 facility visit. DC CIC recommendations are in bold text and our responses in italics. Please let me know of any questions you may have.

1. Provide classes where inmates can learn to speak Spanish to increase communication between the population groups.

RCF will research the opportunity to provide Spanish Immersion classes to the inmate population.

2. Increase the number of Spanish-speaking staff by hiring individuals who can speak Spanish and incentivize existing staff to take Spanish-language classes.

RCF continuously strives to recruit Spanish-speaking staff. RCF provides annual Spanish Immersion classes to staff. RCF has an existing incentive program for staff to develop their bilingual skills.

3. Provide more programming and jobs for all populations so that inmates are kept occupied and engaged.

RCF continues to research and implement a variety of inmate programming to engage the inmate population.

4. Survey the inmate population annually to determine education and vocational programming needs, and consider adding, removing, or adjusting capacity of programs offered based on this information.

RCF will conduct annual surveys to determine the need for academic programming changes.

5. Create and publicize a promise for inmates to propose classes that they are able to teach to other inmates, similar to the Adult Continuation Education (ACE) classes in BOP facilities.

RCF will look at opportunities to implement inmate led classes.

6. Consider providing a ServeSafe1 Food Handler certification program in conjunction with food service jobs in the facility.

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RCF will explore providing a ServeSafe1 certification program for inmates working in the Food Service Department.

7. Pursue partnerships with college programs, either local to the facility (such as Roanoke-Chowan Community College, which previously had a relationship with Rivers CF) or local to DC, so inmates can begin college education at Rivers CF.

RCF is already in the process of establishing college courses for inmates at RCCC, RCF will also explore establishing college courses with UDC Community College.

8. Update re-entry programming content with current information, particularly DC specific resources.

RCF currently involves CSOSA, DC Department of Motor Vehicles, DC Department of Behavioral Health, DC Board of Elections, and a number DC volunteer groups and prospective employers.

9. Increase the number of sessions for Release Preparation Program to allow for discussion of its content over a longer period of time.

RCF will explore extending the Release Preparation Program over a longer period of time.

- 10. BOP should transfer all individuals with a security level of "low" to facilities with physical plant characteristics, work and program components, dormitory design, and movement restrictions that more accurately reflect a low security environment. This recommendation is directed to the BOP.
- 11. Review internal data on job placement and disciplinary sanctions and critically assess it for possible racial bias.

RCF finds no evidence of racial bias in either job placements or disciplinary sanctions.

12. Assess the reasons behind the disproportionate number of individuals from DC in RHU.

RCF finds no evidence of disproportion. A review of the last 12 months indicates the number of individuals from DC are below the DC percentage of the general population.

13. Ensure the grievance forms are provided upon request or else available without requesting from staff.

Grievance forms are provided upon request. Grievance forms must be issued by staff for tracking purposes and to ensure informal resolution is attempted as required by policy.

14. Ensure staff and inmates have information on when and how to use each of the two grievance systems.

RCF will continue to provide information to inmates and staff on how to access the Administrative Remedy Program.

15. Increase the amount of fresh fruits and vegetables provided at meals.

The RCF menu is provided by a licensed dietitian and provides the appropriate balance of fruits and vegetables and the appropriate caloric content for each meal.

16. Provide email access to inmates at RCF.

The GEO Group is currently looking at providing email access to the inmates at RCF through the Inmate Tablet Program.

17. End the use of dayroom bunks.

The dayroom bunks were added in response to contract modification requirement.